REGIONE DEL VENETO

SERVICE CHARTER

IAF East-West District Unit Family Counseling and Child Protection Unit

Family Counseling Service

The Family Counseling Service is a service for the health, psychological, and social care of women, couples, families, and young people aged 14 and over. The service focuses on parenting support and family assistance, conscious motherhood and fatherhood, sexual education and contraception, and a dedicated space for young people.

The Counseling Service offers free services and consultations related to affectivity and sexuality, conscious motherhood and fatherhood, contraception, implementation of Law No. 194/78 (for voluntary termination of pregnancy (IVG), gynecological visits, pregnancy, PAN (birth support program), postpartum, breastfeeding, and menopause counseling. The Family Counseling Service is staffed by a team of obstetricians, gynecologists, psychologists, social workers, and educators.

Child Protection and Safeguarding Service

The Child Protection and Safeguarding Service operates under the mandate of local authorities and serves families where minors are at risk of harm or damage due to parents' difficulties in adequately exercising their parental responsibilities. To ensure the protection of minors and support families, the Service provides psychosocial support, including home education, foster care, and placement in day care or residential facilities. Families can contact the Service spontaneously or be taken into care by order of the Judicial Authority. The team is composed of psychologists, social workers, and educators.

Adoption Service

The Adoption Service is available to all couples and/or families interested in or involved in an adoption project. This project can be national or international, embracing the principle of welcoming a child through help, support, and the promotion of new family bonds, in collaboration with all public and private entities in the area. The Service therefore offers guidance, support, and guidance to couples and families throughout the adoption process, to facilitate the child's integration into the new family and positive social integration. The couple/family is supported throughout the process by a team of professionals from the same service (psychologist and social worker) during the couple assessment, the waiting period, and the post-adoption phase.

CASF Center for Foster Care and Family Solidarity

The Center for Foster Care and Family Solidarity promotes a culture of acceptance and family solidarity in the local area, raising awareness among citizens. This service identifies, informs, trains, and supports those interested in this experience. Foster care is a temporary legal arrangement through which one or more children can be taken in, either in a day or residential setting, and supported in their development when their families are experiencing difficulties. The dedicated team consists of a psychologist and a social worker.

ARCA Provincial Specialist Team for Child Abuse and Mistreatment

The provincial specialist team is dedicated to supporting and treating victims of serious mistreatment and/or sexual abuse and caring for minors who have committed crimes in these areas. The team is composed of specially trained and continuously trained psychologists.

The team provides: assessment and counseling, therapy, legal support, and awareness-raising.ARCA also provides therapeutic evaluations for minors who have abused other minors.