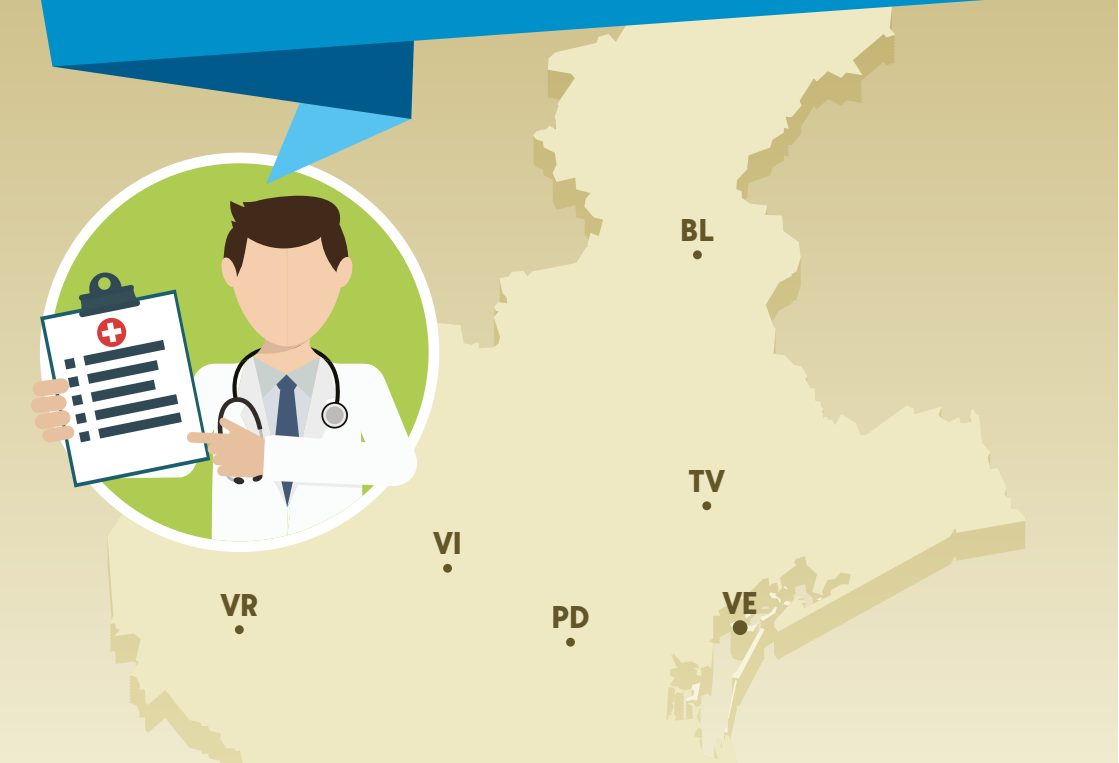


GUIDE TO HEALTH SERVICES FOR IMMIGRANT CITIZEN RESIDENTS IN VENETO

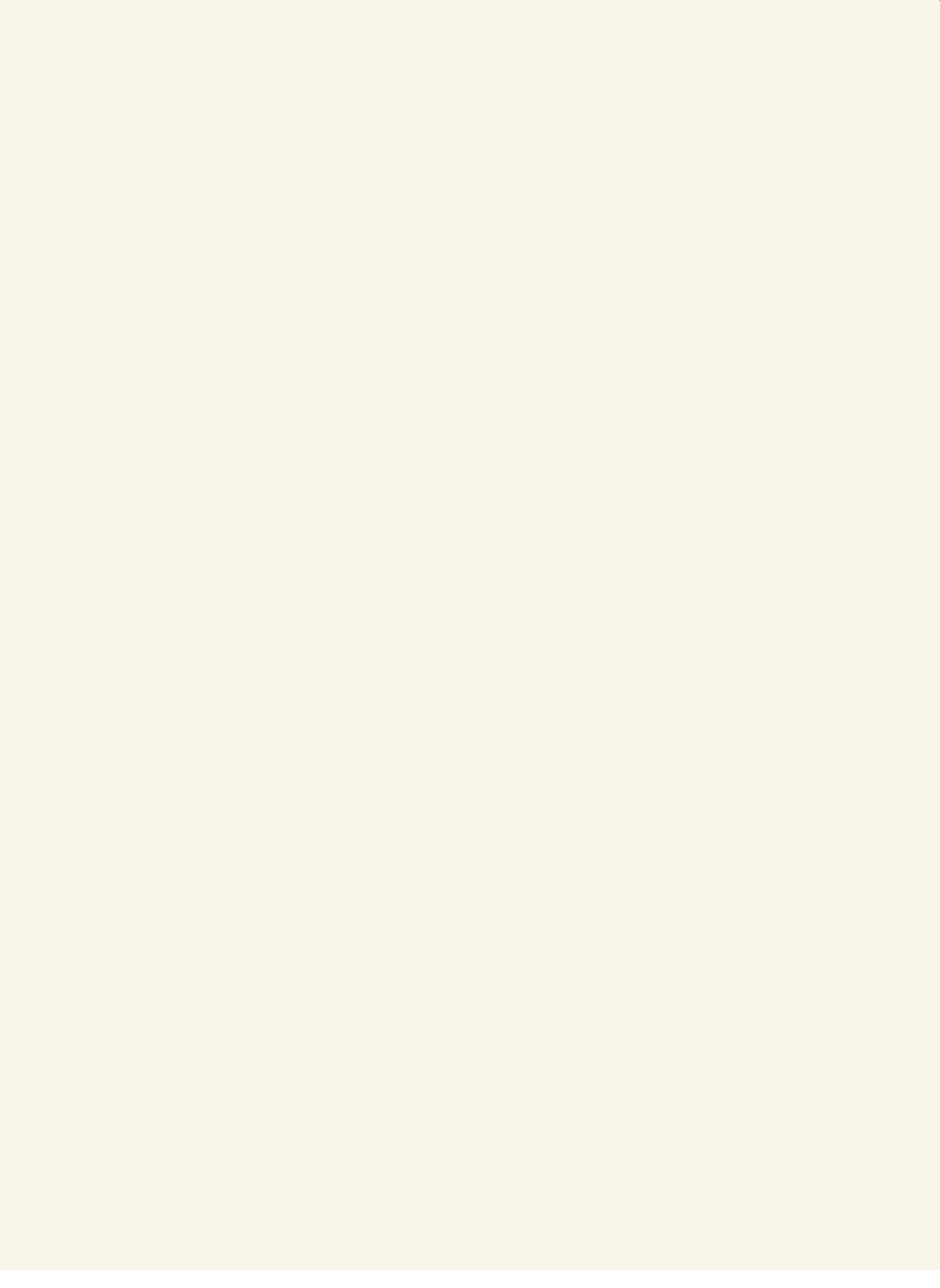


Project co-funded by the European Union



MINISTERO
DELL'INTERNO

ASYLUM, MIGRATION AND INTEGRATION FUND (FAMI) 2014 - 2020





INTRODUCTION

The Veneto Regional Government has been striving successfully for years to channel European funds that it receives into implementing its social integration policies in the field of migratory flows. In particular, as part of the Asylum Migration and Integration Fund (FAMI

2014 -2020), the project

"MARI – Multicultural Actions Regional Immigration" - has been carried out in partnership with ULLS and local councils, with the specific aim of improving access to healthcare, housing, training, social and financial services for immigrant citizens.

With this in mind, along with the various activities of the project, this guide has been created: an easy-to-read tool, translated into several languages, to aid people living in our region in accessing the services offered by the National Health Service.

Through the guide we also aim, with a specific section dedicated to women's health, to outline requirements and characteristics with a new model of information, orientation and guidance aimed at immigrant women, to raise awareness and independence in accessing and using the related services.

Councillor for Social Services

Hon. Manuela Lanzarin

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HOW HEALTHCARE WORKS

in Italy and in the Veneto Region

WHAT IS IT?

The **National Health Service (SSN)** is the set of **facilities and services** that must **guarantee access to health services** according to the principles of **universality, fairness- and equality.**



The SSN is governed by the **state**, which decides the **essential levels of care (LEA)**, and by the regional governments, which are responsible for **organising and guaranteeing services** and essential healthcare through the **local health and social care services (ULSS).**



In the **Veneto Region** there are **9 ULSS** each with an area of expertise:

- ULSS 1 Dolomiti
- ULSS 2 Marca Trevigiana
- ULSS 3 Serenissima
- ULSS 4 Veneto Orientale
- ULSS 5 Polesana
- ULSS 6 Euganea
- ULSS 7 Pedemontana
- ULSS 8 Berica
- ULSS 9 Scaligera



THE ORGANISATION OF THE ULSS

Each ULSS consists of three main facilities:

- the **hospital**, to treat patients in acute and post-acute phases.
- the **district council which operates throughout the region** to guarantee: GPs and primary care paediatricians; **tests and specialised services**; Consultori Familiar (family advice centres) **for children, mothers and families**; **information and assistance** through county administrative offices.
- the **Department of Prevention**, which **protects the health of the population** with **screening and prevention**, prevents infectious diseases through the **Public Health and Hygiene Service**, and **governs food safety and animal welfare.**



HOW TO ACCESS



Registration with the National Health Service and issuing of the health card: essential to use the services and access healthcare in Italy.

General practitioner - primary care paediatrician: who to go to when you are not well, need care, advice or reliable answers.



Out-of-hours care (formerly Guardia Medica), 118 and Emergency Departments (Pronto Soccorso): emergency services to turn to in very serious cases that cannot wait.

Booking appointments and tests: after consulting the doctor and with the referral form, use the Centralised Booking Centre (CUP) to book visits and tests.



Co-payment ticket for tests, appointments and medicines: the amount that every citizen contributes for services and medicines.

Exemptions: some categories of people are entitled to exemption from payment of the co-payment ticket (for particular illnesses or for reasons of age, income, unemployment).



The family advice centre (Consultorio Familiare): county council service that offers assistance and support to the family and to pregnant women (may have free services without involving your doctor).

Public Health and Hygiene Service: for any information on vaccinations and specific services (e.g. Hygienic living conditions and environmental health).



INFO

www.salute.gov.it

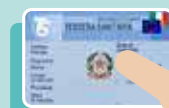




Registration with the **NATIONAL HEALTH SERVICE (SSN)**

WHAT IS IT?

To receive healthcare in Italy **it is essential to register with the National Health Service (SSN), which can be compulsory and free or voluntary.** Both registrations entitle you to the **health card** and **all the services provided by the SSN at national level** on equal terms with an Italian citizen.

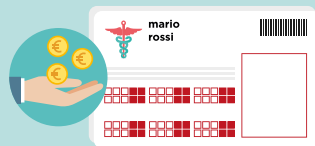


The health card, which has the same duration as the residence permit, is an **individual document** which entitles the holder to choose a general practitioner/GP (medico di medicina generale, also called a family doctor - medico di famiglia or primary care physician - medico di base), to a primary care paediatrician, to free hospitalisation in public and affiliated hospitals, blood tests, medical examinations, medicines and mandatory vaccinations.

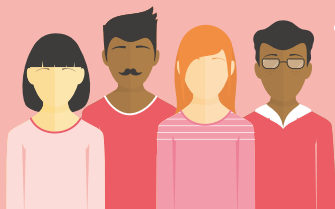
To access the individual health services it is mandatory to have the request issued by the doctor and proceed with the booking according to the procedures defined by your local ULSS.

Some services involve the payment of a contribution to public health expenditure (ticket) as for Italian citizens.

There are methods of exemption from paying the co-payment fee (ticket) for recognised specific conditions of income, age, disability and for certain diseases.



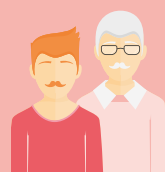
If you lose your health card, contact the administrative offices of your local ULSS.



WHO IT IS FOR

All non-EU foreign citizens have the right to **compulsory and free registration with the SSN** if they hold a residence permit (or request for residence), have a job (whether working for an employer or self-employed), are registered on employment lists, or are in Italy for family reasons (joining family members), political asylum, humanitarian asylum, applying for asylum, obtaining citizenship; women have the right to medical treatment during pregnancy or in the first six months after the birth of the child.

All foreign citizens who legally reside in Italy for more than three months, but do not carry out any paid work **are entitled to voluntary registration with the SSN** (students, religious or diplomatic personnel, foreigners who are taking part in volunteering programmes, etc.).



HOW TO ACCESS

The **compulsory and free registration** takes place at the **county administrative offices** of the local ULSS. It is important to bring with your residence permit, the self-declaration of residence, tax code and the receipt as proof of request for the issue of the first residence permit issued by the post office.



Voluntary registration to be made by paying an **annual flat-rate contribution** which refers to the calendar year January 1 – December 31 (calculated on the basis of what was earned in the year before registration), in a regional government current account which can be requested from the ULSS where you want to register.



WAITING TIME
None

NO



COST

Free (if compulsory)
Paid (if voluntary)

INFO

<http://www.salute.gov.it/portale/home.html>





DOCTOR GENERAL PRACTITIONER

How to choose, change and cancel a doctor

WHAT IS IT?

All members of the National Health System (SSN) have the right to **choose their general practitioner** (family doctor or primary care physician) who is the **first point of call for health and medical needs**.



THE MAIN TASKS OF THE GENERAL PRACTITIONER ARE:



General medical examination
(both in the clinic and at home)



Medications, intravenous injections, vaccinations, etc.



Prescribing medications



Requests for specialist appointments and hospitalisation



Certifications for readmission to school



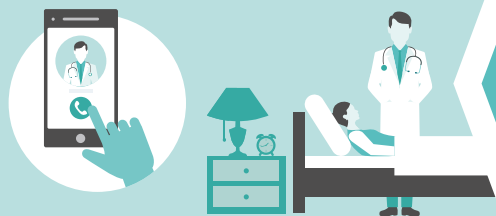
Certifications of suitability for non-competitive sports activities in schools



Certifications of illness for employees



Outpatient visits are made in the health centre, on the days and times shown at the GP surgery.



Home visits (if the patient is not able to go to the health centre), are made the same day if requested before 10.00. After this time, the doctor will visit by 12.00 the following day. For urgent calls, the doctor will answer as soon as possible.

Some medical certificates and some services are subject to payment (certifications of civil disability, of accidents at work, of suitability for non-competitive sports activities, outpatient and occasional home visits made by a general practitioner other than one's own).



WHO ARE THEY FOR

All citizens who, after registering with the National Health Service (SSN), want to choose, change or cancel their general practitioner.

HOW TO ACCESS

To choose, change or cancel your general practitioner, you should contact the **district administrative offices of your ULSS** and show your health card. If the request for a doctor is made by a person other than the person concerned, written authorisation is required.



WAITING TIME
None

NO



COST
Free

NO

INFO

<https://salute.regione.veneto.it/servizi/cerca-medici-e-pediatri>





COUNTY ADMINISTRATIVE DESKS

Registration with the National Health Service (SSN) and choice of a general practitioner

CONTACTS AND INFORMATION

ULSS 1**Belluno site**

Via Feltre 57

Telephone: 0437 516757

ULSS 1**Pieve di Cadore site**

Via Carducci 34

Telephone: 0435 341561

ULSS 1**Santo Stefano di Cadore site**

Via D. Alighieri 31

Telephone: 0435 62438

ULSS 1**Auronzo di Cadore site**

Via Ospitale 16

Telephone: 0435 402505

ULSS 1**Cortina d'Ampezzo site**

Via C. Battisti 80

Telephone: 0436 862101

ULSS 1**Longarone site**

Via Polla 2

Telephone: 0437 770245

ULSS 1**Puos d'Alpago site**

Via Papa Luciani 2

Telephone: 0437 454031

ULSS 1**Agordo site**

Via Fontana 36

Telephone: 0437 645314

ULSS 1**Feltre site**

Via Bagnol sur Ceze

Telephone: 0439 883680

ULSS 1**Mel site**

Via Roma 17

Telephone: 0437 541111

ULSS 1**Lamon site**

Via Balin

Telephone: 0439 700927

ULSS 1**Santa Giustina site**

Piazza 1° Novembre

Telephone: 0437 882211

ULSS 1**Sedico site**

Via Giardini 19

Telephone: 0437 838205,
0439 883900**ULSS 2****Oderzo site**

Via Manin 46

Telephone: 0422 715602,
715662, 715621**ULSS 2****San Polo di Piave site**

Via Mura 67

Telephone: 0422 855489

ULSS 2**Quinto di Treviso site**

Via Alessandro Manzoni 3

Telephone: 0422 371107

ULSS 2**Ponte di Piave site**

Piazza Sarajevo

Telephone: 0422 857097

ULSS 2**Ponzano Veneto site**

Via XXV Aprile, 1

Telephone: 0422 968812

ULSS 2
Padernello di Paese site
Via La Motta 4
Telephone: 0422 451544

ULSS 2
Motta di Livenza site
Piazzale Madonna 4
Telephone: 0422 862711,
0422 862710

ULSS 2
Castrette di Villorba site
Via Silvio Pellico 16
Telephone: 0422 913801,
0422 913811

ULSS 2
Breda di Piave site
Via Trento Trieste 28
Telephone: 0422 90933,
0422 90829

ULSS 2
Treviso site
Borgo Cavalli 42
Telephone: 0422 323328

ULSS 2
San Biagio di Callalta site
Piazza Valter Tobagi 3
Telephone: 0422 895459

ULSS 2
Roncade site
Via San Rocco 8
Telephone: 0422 707050

ULSS 2
Preganziol site
Via Andrea Palladio 36
Telephone: 0422 631311

ULSS 2
Mogliano Veneto site
Via XXIV Maggio 33
Telephone: 041 5988211

ULSS 2
Casale sul Sile site
Via Giovanni Falcone 3
Telephone: 0422 788595

ULSS 2
Conegliano site
Via Galvani 4
Telephone: 0438 663920

ULSS 2
Vittorio Veneto site
Piazza Foro Boario 9
Telephone: 0438 665920

ULSS 2
Vazzola site
Piazza Vittorio Emanuele
II 101
Telephone: 0438 662810

ULSS 2
Pieve di Soligo site
Via Lubin 16
Telephone: 0438 664366

ULSS 2
Castelfranco Veneto site
Via dei Carpani 16/Z
Telephone: 0423 732750

ULSS 2
Montebelluna site
Via Togliatti 1
Telephone: 0423 611055

ULSS 2
Asolo site
Via Forestuzzo 41
Telephone: 0423 526502

ULSS 2
Valdobbiadene site
Via Roma 38
Telephone: 0423 977240

ULSS 3
Spinea site
 Via Murano 17
 Telephone: 041 9654000

ULSS 3
Mirano site
 Via Miranese 18
 Telephone: 041 5795691

ULSS 3
Martellago site
 Via Trento 83
 Telephone: 041 5402944

ULSS 3
Mira site
 Via Nazionale 48
 Telephone: 041 423496

ULSS 3
Camponogara site
 Piazzetta Unità d'Italia 5
 Telephone: 041 463733

ULSS 3
Dolo site
 Riviera 29 April 2
 at Dolo Hospital Polyclinic
 (poliambulatorio)

ULSS 3
Noale site
 Piazzale della Bastia 3
 at the hospital cashier's
 office (ufficio cassa)

ULSS 3
Chioggia site
 Viale Amerigo Vespucci
 (Sottomarina)
 Telephone: 041 5573330

ULSS 3
Mestre site
 Via Cappuccina 129
 Telephone: 041 2608114

ULSS 3
Cavarzere site
 Via Nazario Sauro 35
 Telephone: 0426 316470

ULSS 3
Marghera site
 Via N. Tommaseo 9
 Telephone: 041 2608652

ULSS 3
Favaro Veneto site
 Via della Soia 20
 Telephone: 041 8896880

ULSS 3
Marcon site
 Viale San Marco 76
 Telephone: 041 5957111

ULSS 3
Quarto d'Altino site
 Via Tagliamento 5
 Telephone: 0422 824957

ULSS 3
Lido di Venezia site
 Piazzale Ravà 1
 Telephone: 041 5295212

ULSS 3
Venezia site
 Dorsoduro 1454 (ex
 Giustinian)
 Telephone: 041 5294024

ULSS 4
San Donà di Piave site
 Via Trento 19
 Telephone: 0421 227820,
 227821

ULSS 4
Jesolo site
 Via Levantina 104
 Telephone: 0421 388792

ULSS 4
Cavallino-Treponti site
 Via Concordia 29
 Telephone: 041 658534

ULSS 4
Portogruaro site
 Via Zappetti 23
 Telephone: 0421 396674,
 396665, 396666

ULSS 4
Eraclea site
 Via Guglielmo Marconi
 Telephone: 0421 232154

ULSS 4**Caorle site**

Riva dei Bragozzi 138
Telephone: 0421 219821

ULSS 4**San Stino di Livenza site**

Via Giovanni XXIII
Telephone: 0421 315211

ULSS 4**San Michele al Tagliamento site**

Piazza Galasso 2
Telephone: 0431 525911

ULSS 5**Badia Polesine site**

Riviera Miani 66
Telephone: 0425 598595,
0425 598299

ULSS 5**Castelmassa site**

Viale Fattori
Telephone: 0425 846207,
0425 846208

ULSS 5**Arquà Polesine site**

Piazza Umberto I 67
Telephone: 0425 91564,
0425 91105

ULSS 5**Ceregnano site**

P.zza G. Marconi 1
Telephone: 0425 476052

ULSS 5**Polesella site**

Piazza Matteotti
Telephone: 0425 94529

ULSS 5**Rovigo site**

Viale Tre Martiri 89
Telephone: 0425 393927,
0425 394611

ULSS 5**Lendinara site**

Via Montegrappa 1
Telephone: 0425 605229

ULSS 5**Occhiobello site**

Via Eridania
Telephone: 0425 768202

ULSS 5**Adria site**

Piazza degli Etruschi 9
Telephone: 0426 940660

ULSS 5**Taglio di Po' site**

Via Collodi 2
Telephone: 0426 347211

ULSS 5**Porto Viro site**

Via Mazzini 83
Telephone: 0426 324311

ULSS 5**Porto Tolle site**

Via Matteotti 194
Telephone: 0426 82551

ULSS 6**Camposampiero site**

Via Cao del Mondo 1
Telephone: 049 9822232

ULSS 6**Carmignano di Brenta site**

Via Ugo Foscolo 3
Telephone: 049 9438411

ULSS 6**Citadella site**

Via N. Copernico 2/A
Telephone: 049 9823127

ULSS 6**Piazzola sul Brenta site**

Via Dei Contarini
Telephone: 049 9697111

ULSS 6**San Martino di Lupari site**

Via Trento 22
Telephone: 049 9467411

ULSS 6**Trebaseleghe site**

Via Rupolo 1/A
Telephone: 049 9319411

ULSS 6**Vigodarzere site**

Via Don L. Sturzo 58

Telephone: 049 8878111

ULSS 6**Vigonza site**

Via Paradisi 2 - Località

Peraga

Telephone: 049 8090711

ULSS 6**Cadoneghe site**

Via Gramsci 57

Telephone: 049 8214082

ULSS 6**Saonara site**

Via G. Falcone 4

Telephone: 049 8217120

ULSS 6**Noventa Padovana site**

Via Roma 18

Telephone: 049 8217106

ULSS 6**Padova site:**

Via degli Scrovegni 12

Telephone: 049 8214073

ULSS 6**Padova site:**

Via Temanza 1

Telephone: 049 8214912

ULSS 6**Limena site**

Via Verdi 73

Telephone: 049 8217391

ULSS 6**Padova site:**

Via Piovese 74

Telephone: 049 8217184

ULSS 6**Albignasego site**

Via Don Schiavon 2

Telephone: 049 8217287

ULSS 6**Pieve di Sacco site**

Via S. Rocco 8

Telephone: 049 9718017

ULSS 6**Monselice site**

Via Marconi 19

Telephone: 0429 788772

ULSS 6**Montagnana site**

Via Ospedale 3

Telephone: 0429 808644

ULSS 6**Conselve site**

Via Vittorio Emanuele II 22

Telephone: 049 9598209

ULSS 6**Este site**

Via S. Fermo 10

Telephone: 0429 618498

ULSS 6**Abano Terme site**

via Arunzio Stella 116

Telephone: 049 8216239

ULSS 6**Rubano site**

Via Spinelli 1

ULSS 6**Selvazzano Dentro site**

Piazza De Claricini 1

Telephone: 049 8217333

ULSS 7**Asiago site**

Via Monte Sisemol 2

Telephone: 0424 604416

ULSS 7**Enego site**

Via Cappellari 59

Telephone: 0424 604501

ULSS 7**Marostica site**

Via Panica 17

Telephone: 0424 738328

ULSS 7**Bassano del Grappa site**

Via Cereria 14/B

Telephone: 0424 885134

ULSS 7**Romano D'Ezzelino site**

Via Gen. Giardino 2

Telephone: 0424 839911

ULSS 7**Thiene site**

Via Boldrini 1

Telephone: 0445 388971

ULSS 7**Schio site**

Via De Lellis 1

Telephone: 0445 598213

ULSS 7**Arsiero site**

Via Cartari 1

Telephone: 0445 7425111

ULSS 7**Breganze site**

Via Pieve 12

Telephone: 0445 306211

ULSS 7**Malo site**

Largo Palladio 9

Telephone: 0445 586911

ULSS 7**Piovene site**

Piazzale Vittoria 70

Telephone: 0445 659911

ULSS 7**Zugliano site**

Via Fermi 1

Telephone: 0445 870212

ULSS 8**Vicenza site**

Via Tomaso Albinoni 9

Telephone: 0444 229511,
229512, 229516**ULSS 8****Vicenza site**

Via Giuriato 72

Telephone: 0444 757609,
0444 757670**ULSS 8****Camisano Vicentino site**

Via E. Negrin 90

Telephone: 0444 612211

ULSS 8**Costabissara site**

Via Roma, 1

Telephone: 0444 290310,
0444 290311**ULSS 8****Creazzo site**

Viale Italia 14

Telephone: 0444 344513

ULSS 8**Longare site**

Via Marconi 24

Telephone: 0444 956911

ULSS 8**Montegalda site**

Piazza Marconi 35

Telephone: 0444 757601

ULSS 8**Noventa Vicentina site**

Via Capo di Sopra 3

Telephone: 0444 755616

ULSS 8**Sandriago site**

Piazza Zanella 9

Telephone: 0444 756529

ULSS 8**Torri di Quartesolo site**

Via Vicenza 15

Telephone: 0444 757530,
0444 757531**ULSS 8****Arzignano site**

Via J.F. Kennedy 2

Telephone: 0444 475650,
0444 475651**ULSS 8****Lonigo site**

Piazza Martiri Libertà 9

Telephone: 0444 431209

ULSS 8
Montecchio Maggiore site
 Via A. Giuriolo 7
 Telephone: 0444 703522

ULSS 8
Valdagno site
 Via Galileo Galilei 3
 Telephone: 0445 423180,
 0445 423181

ULSS 9
Bardolino site
 Via Gardesana Dell'Acqua 9
 Telephone: 045 6213100

ULSS 9
Bovolone site
 Piazzale Fleming
 Telephone: 045 6999519

ULSS 9
Bussolengo site
 Via Carlo Alberto Dalla
 Chiesa
 Telephone: 045 6712451

ULSS 9
Caprino Veronese site
 Via Cappuccini 2
 Telephone: 045 6207198

ULSS 9
Cerea site
 Via Monte Carega
 Telephone: 0442 30500

ULSS 9
Cologna Veneta site
 Via Rinascimento
 Telephone: 0442 425079

ULSS 9
Domegliara site
 Via Stazione 7
 Telephone: 045 6864202

ULSS 9
Grezzana site
 Piazza Bertani
 Telephone: 045 8075190

ULSS 9
Isola della Scala site
 Piazzale Kennedy 1
 Telephone: 045 6648422

ULSS 9
Legnago site
 Via C. Gianella 1
 Telephone: 0442 624569

ULSS 9
Malcesine site
 Via Gardesana 57
 Telephone: 045 6589369

ULSS 9
Montecchia di Crosara site
 Piazza Umberto 1
 Telephone: 045 7450016

ULSS 9
Montorio site
 Via della Prateria 9C
 Telephone: 045 8840783

ULSS 9
Negrar site
 Via Francia 5
 Telephone: 045 7501088

ULSS 9
Nogara site
 Via Raffa
 Telephone: 0442 537823

ULSS 9
Peschiera del Garda site
 Via Milano 2
 Telephone: 045 7550046

ULSS 9
San Bonifacio site
 Via Circonvallazione 1
 Telephone: 045 6138426

ULSS 9
San Giovanni Lupatoto site
 Via Belluno 14
 Telephone: 045 8299811

ULSS 9
San Martino Buon Albergo site
 Via Nazionale, 13
 Telephone: 045 991822

ULSS 9**Sommacampagna site**

Piazza Repubblica 1

Telephone: 045 510300

ULSS 9**Tregnago site**

Via Massalongo 7

Telephone: 045 7808366

ULSS 9**Verona site**

Via Bengasi 4

Telephone: 045 4932111

ULSS 9**Verona site**

Via Valeggio 39

Telephone: 045 950655

ULSS 9**Verona site**

Via Poloni 1

Telephone: 045 8075571

ULSS 9**Verona site**

Via Campania 1

Telephone: 045 8157341

ULSS 9**Verona site**

Via Menotti 18/A

Telephone: 045 8340464

ULSS 9**Verona site**

Via del Capitel 22

Telephone: 045 8787777

ULSS 9**Villafranca di Verona site**

Via ospedale 2

Telephone: 045 6338480

ULSS 9**Zevio site**

Via Chiarenzi 2

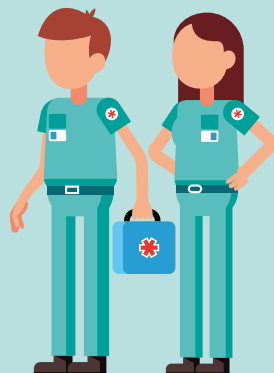
Telephone: 045 6068195



When to go to the OUT-OF-HOURS CARE SERVICE (SERVIZIO DI CONTINUITÀ ASSISTENZIALE) (formerly Guardia Medica)

WHAT IS IT?

The **out-of-hours care service (formerly Guardia Medica)** is responsible for **providing health services** that cannot be postponed to the following day (**are not deferrable**) free of charge during the night, public holidays and pre-holidays. It therefore works alongside the general practitioner and with the primary care paediatrician.



The on-call doctor can deal with issues by **telephone consultation**, **at the doctor's surgery** or can make a **home visit**. Or, if you think it is appropriate, you can send the patient to the accident and emergency department or call 118.



The on-call doctor can provide **prescriptions for medications** for non-deferrable treatment and **sickness certificates** (limited to days coinciding with holidays, pre-holidays and nighttime hours). For other treatment needs, you should go to your GP.

WHO ARE THEY FOR

You can use the service if you are **registered with the National Health Service (SSN)** and if you have the health card issued by the Veneto regional authorities.



Citizens who **do not have the health card** issued by the Veneto regional authorities can still access the service but are required to pay for **the services according to the following rates:**



repeat medical documents: €5.00



outpatient visit: €25.00



home visit: €40.00

HOW TO ACCESS

You can access the service via a **dedicated telephone number** which each ULSS provides, remembering to always provide details (name, surname, age, address, telephone number) and a precise description of the symptoms.



A **freely accessible doctor's surgery** is also available; to use the service, it is necessary to go to the nearest site registered under your local ULSS.



WAITING TIME
None



COST
Free (For citizens registered with the SSN)

INFO

<http://www.salute.gov.it/portale/home.html>





OUT-OF-HOURS CARE SERVICE (SERVIZIO DI CONTINUITÀ ASSISTENZIALE) (formerly Guardia Medica)

CONTACTS AND INFORMATION

ULSS 1

Belluno district

The out-of-hours care service (formerly Guardia Medica) can be accessed by calling 118.

ULSS 1

Feltre district Mel site

Quartiere Europa
Telephone: 0439 883783

ULSS 1

Feltre district Feltre site

Via Bagnols Sur Ceze 3
Telephone: 0439 883287,
0439 883785

ULSS 1

Feltre district - Lamon site

Via G. Balin
Telephone: 0439 883781,
0439 883782

ULSS 2

Treviso District Treviso site

Piazzale Ospedale 1
Telephone: 0422 405100

ULSS 2

Treviso District Roncade site

Via Vecellio 1
Telephone: 0422 848295

ULSS 2

Treviso District Mogliano Veneto site

Via Sciesa 32/A
Telephone: 041 5904687

ULSS 2

Treviso District Oderzo site

Via Luzzatti 45
Telephone: 0422 715242

ULSS 2

Treviso District Spresiano site

Via Murialdo 8
Telephone: 0422 725039

ULSS 2

Treviso District Paese site

Via San Luca 1
Telephone: 0422 454200

ULSS 2

District of Pieve di Soligo - Conegliano site

Via Manin 110
Telephone: 0438 62948

ULSS 2

District of Pieve di Soligo - Vittorio Veneto site

Piazza Foro Boario 9
Telephone: 0438 553708

ULSS 2

District of Pieve di Soligo - Vazzola site

Piazza Vittorio Emanuele II
101
Telephone: 0438 740124

ULSS 2

Pieve di Soligo district - Ferra di Soligo site

Via Dei Bert 44
Telephone: 0438 980398

ULSS 2

District of Pieve di Soligo - Gaiarine (Francenigo) site

Via Biadene 3
Telephone: 0434 768511

ULSS 2
Asolo District -
Castelfranco Veneto site
Via Ospedale 12
Telephone: 0423 732753

ULSS 2
Asolo District -
Montebelluna site
Via Monte Archeson
Telephone: 0423 601570

ULSS 2
site separate from the
Giavera del Montello
district council health and
social care department
Via Bolè - Tel: 0422 728999
(between 8:00 p.m. and 8:00 a.m.,
contact the Montebelluna site)

ULSS 2
Asolo district -Crespano
del Grappa site
Via Monte Grappa 17
Telephone: 0423 935777

ULSS 2
Asolo District -
Valdobbiadene site
Via Roma 38
Telephone: 0423 977301

ULSS 3
Chioggia district
Chioggia site
Strada Madonna Marina 500
Telephone: 041 492224

ULSS 3
Mirano - Dolo district
Dolo site
Via XXIX Aprile 2
Telephone: 041 410313

ULSS 3
Mirano-Dolo district -
Noale site
Largo San Giorgio 3
Telephone: 041 442828

ULSS 3
Veneziano district
Comune di Venezia (historic
centre, islands, estuary,
mainland),
Marcon and Quarto d'Altino
Telephone: 041 2385600

ULSS 4
San Donà di Piave
Via Dante Alighieri 10
Central number: 0421
484500

ULSS 4
Portogruaro
Via F. Zappetti 23
Telephone: 0421 484500

ULSS 4
Cavallino Treporti
Via Battaglione S. Marco 6
Telephone: 0421 484500

ULSS 4
Caorle
Via Riva dei Bragozzi 138
Telephone: 0421 484500

ULSS 4
Jesolo
Via Levantina 104
Telephone: 0421 484500

ULSS 4
San Michele al Tagliamento
Via Bazzana 7
Telephone: 0421 484500



OUT-OF-HOURS CARE SERVICE (SERVIZIO DI CONTINUITÀ ASSISTENZIALE) (formerly Guardia Medica)

CONTACTS AND INFORMATION

ULSS 5

At the ULSS 5 Polesana the out-of-hours care service (Servizio di Continuità Assistenziale – formerly Guardia Medica) can be contacted via 118.

ULSS 6

Alta Padovana district

(Borgoricco, Camposampiero, Loreggia, Massanzago, Piombino Dese, San Giorgio delle Pertiche, Santa Giustina in Colle, Trebaseleghe, Villa del Conte)
Telephone: 049 5790284

ULSS 6

Alta Padovana district

(Carmignano di Brenta, Gazzo Padovano, Grantorto, San Pietro in Gu)
Telephone: 049 9438400

ULSS 6

Alta Padovana district

(Campodarsego, Vigodarzere, Vigonza, Villanova di Camposampiero)
Telephone: 049 8090700

ULSS 6

Alta Padovana district

(Cittadella, Fontaniva, Galliera Veneta, San Giorgio in Bosco, San Martino di Lupari, Tombolo)
Telephone: 049 5971919

ULSS 6

Alta Padovana district

(Campo San Martino, Campodoro, Curtarolo, Piazzola sul Brenta, Villafranca Padovana)
Telephone: 049 9697100

ULSS 6

Padova Sud District

(Agnà, Anguillara Veneta, Arre, Bagnoli di Sopra, Bovolenta, Candiana, Cartura, Conselve, Due Carrare, Terrassa Padovana, Tribano)
Telephone: 049 9598158

ULSS 6

Padova Sud District

(Arquà Petrarca, Battaglia Terme, Galzignano Terme, Monselice, Pernumia, Pozzonovo, San Pietro Viminario, Solesino, Stanghella)
Telephone: 0429 788397

ULSS 6

Padova Sud District

(Baone, Barbona, Carceri, Cinto Euganeo, Este, Granze, Lozzo Atestino, Ospedaletto Euganeo, Ponso, Sant'Elena, Sant'Urbano, Vescovana, Vighizzolo d'Este, Villa Estense, Vo')
Telephone: 0429 51666

ULSS 6

Padova Sud District

(Borgo Veneto, Casale di Scodosia, Castelbaldo, Masi, Megliadino San Vitale, Merlara, Montagnana, Piacenza d'Adige, Urbana)
Telephone: 0429 82206

**ULSS 6
Padova Bacchiglione
district**

Telephone: 049 8216860

**ULSS 6
Padova Terme Colli
district**

Telephone: 049 8215010

**ULSS 6
Padova Piovese district**
Telephone: 049 8214830

**ULSS 7
Bassano district**

Telephone: 0424 888000

**ULSS 7
Alto Vicentino district**

Telephone: 800 239388

**ULSS 8
Est district**
Telephone: 800 894 445

**ULSS 8
Ovest district**

Telephone: 840 000 880

**ULSS 9
Verona district**

Telephone: 045 7614565

**ULSS 9
Legnago district**
Telephone: 0442 622000

**ULSS 9
San Bonifacio district**
Telephone: 045 7614565

**ULSS 9
Bussolengo district**
Telephone: 045 6338666



WHEN TO CALL 118

WHAT IS IT?

118 is a public service for **medical emergencies** that is available throughout Italy, **completely free of charge**. You can call from a landline or mobile phone (even when you do not have credit).



When you call 118 you are connected to a **control centre** which evaluates the **severity of the situation** and if necessary sends emergency staff and vehicles (ambulance car, ambulance, helicopter), to give immediate care and to organise transport to the hospital.

WHO ARE THEY FOR

Only call 118 to request urgent treatment for **life-threatening emergencies**, or when someone is **seriously ill or injured**.



WHAT TO DO IN AN EMERGENCY:

Call 118 and wait to get through to the control centre

AS CALMLY AS POSSIBLE, PROVIDE THE OPERATOR WITH INFORMATION CONCERNING:



Your location, the phone number from which you are calling, address with house number, district and other useful references



Type of emergency: illness, traffic accident, home accident, accident at work, environmental accident (fire, explosion, gas leak)



Health data: state of consciousness, breathing, visible bleeding

IT IS ALSO NECESSARY TO:



Report any dangerous situations



Do not hang up before receiving permission from the operator



Keep the line you are calling the emergency service from free: you could be contacted for further information



WAITING TIME
None

NO



COST

Free (in urgent cases and/or emergencies)

INFO

<http://www.salute.gov.it/portale/home.html>





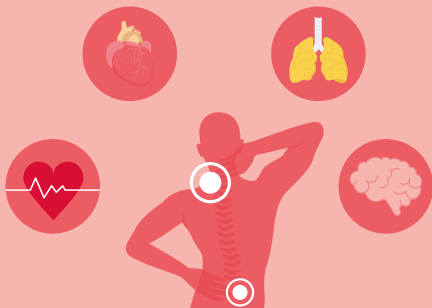
When to go to the EMERGENCY DEPARTMENT (PRONTO SOCCORSO)

WHAT IS IT?

The **Pronto Soccorso** is a hospital facility providing immediate treatment for **emergency cases and urgent care**. Here initial first aid treatment is given and, if the doctor deems it necessary, the patient remains under observation for a short period.



In the most serious cases, the patient will be transferred from the emergency department to the relevant hospital ward.



WHO ARE THEY FOR

The emergency department is provided **only for acute urgent care and problems that cannot be dealt with** by the person's general practitioner, the primary care paediatrician or by the out-of-hours service (formerly Guardia Medica).

HOW TO ACCESS

You can go to the emergency department upon **the request of a doctor** (general practitioner, paediatrician, out-of-hours service), **or be taken there by ambulance** after calling the paramedics, or **you may go by yourself**.



When you arrive, you will be assigned a "colour code", which is **essential for deciding the severity of the emergency**:



RED

Life-threatening,
immediate treatment



YELLOW

Urgent treatment
needed



GREEN

Minor problems



WHITE

No emergency

Your treatment at the emergency department may lead to **admission to the hospital or you may return home**. In this case, all the essential information and findings are provided to the patient, so that the patient's GP can be informed.



The assessment of the "colour code" at the time of discharge is exclusively up to the emergency doctor and determines whether it is necessary to pay the access fee (€25.00) and any services provided or not.

WAITING TIME



At the accident and emergency department the patient with the most urgent needs is treated as a priority and people are not seen in order of arrival.

COST



The **co-payment fee (ticket)** must be paid for all services that the doctor assigns with the **white code** on discharge (with the exception of patients who are exempt)

INFO

<https://salute.regione.veneto.it/servizi/situazione-nei-pronto-soccorso>





EMERGENCY DEPARTMENT

CONTACTS AND INFORMATION

ULSS 1
Belluno Emergency Department

Viale Europa 22
Telephone: 0437 516125

ULSS 1
Feltre Emergency Department

Viale Bagnols sur Cèze 3
Telephone: 0439 883221

ULSS 1
Agordo Emergency Department

Via Fontana 35
Telephone: 0437 645211

ULSS 1
Pieve di Cadore Emergency Department

Via Cogonie 30
Telephone: 0435 341332

ULSS 2
Treviso Emergency Department

Piazzale Ospedale 1
Telephone: 0422 322457

ULSS 2
Montebelluna Emergency Department

Via Togliatti 1
Telephone: 0423 611429

ULSS 2
Conegliano Emergency Department

Via Brigata Bisagno 4
Telephone: 0438 663660

ULSS 2
Oderzo Emergency Department

Via Luzzatti 45
Telephone: 0422 715311

ULSS 2
Castelfranco Veneto Emergency Department

Via dei Carpani 16/Z
Telephone: 0423 732270

ULSS 2
Vittorio Veneto Emergency Department

Via Carlo Forlanini 71
Telephone: 0438 663660

ULSS 3
Mestre Emergency Department

Via Paccagnella 11
Telephone: 041 9657662

ULSS 3
Venezia Emergency Department

Calle Seconda de la Fava 6777
Telephone: 041 5294954

ULSS 3
Mirano Emergency Department

Via Don Giacobbe Sartor 4
Telephone: 041 5794831

ULSS 3
Dolo Emergency Department

Via XXIX Aprile 2
Telephone: 041 5101111

ULSS 3
Chioggia Emergency Department

Strada Madonna Marina 500
Telephone: 041 5534300

ULSS 4
San Donà di Piave Emergency Department

Via Antonio Girardi 2
Telephone: 0421 227501

ULSS 4
Portogruaro Emergency Department

Via Piemonte 1
Telephone: 0421 764201

ULSS 4
Jesolo Emergency Department

Via Levantina 104
Telephone: 0421 388730

ULSS 5
Rovigo Emergency Department
Viale Tre Martiri 140
Telephone: 0425 3931

ULSS 5
Adria Emergency Department
Piazzale degli Etruschi 9
Telephone: 0426 940111

ULSS 5
Trecenta Emergency Department
Viale Prof. U. Grisetti 265
Telephone: 0425 725316

ULSS 6
Padova (Sant'Antonio) Emergency Department
Via Facciolati 71
Office: 049 8216443

ULSS 6
Cittadella Emergency Department
Via Pilastroni
Telephone: 049 9424811

ULSS 6
Pieve di Sacco Emergency Department
Via S. Rocco 8
Telephone: 049 9718111

ULSS 6
Camposampiero Emergency Department
Via Pietro Cosma 1
Telephone: 049 9324118

ULSS 6
Ospedali Riuniti Padova Sud Emergency Department
via Albere 30 (Monselice)
Telephone: 0429 715580

ULSS 7
Asiago Emergency Department
Via Martiri di Granezza 42
Telephone: 0424 604111

ULSS 7
Bassano del Grappa Emergency Department
Via dei Lotti 40
Telephone: 0424 888821

ULSS 7
Santorso Emergency Department
Via Garziere 42
Telephone: 0445 571111

ULSS 8
Vicenza Emergency Department
Viale Rodolfi 37
Telephone: 0444 753723

ULSS 8
Noventa Vicentina Emergency Department
Via Capo di Sopra 1
Telephone: 0444 755681

ULSS 8
Arzignano Emergency Department
Via del Parco 1
Telephone: 0444 479397

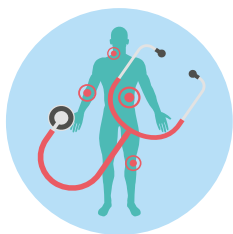
ULSS 8
Valdagno Emergency Department
Via Giovanni Soster 2
Telephone: 0445 484501

ULSS 9
San Bonifacio Emergency Department
Via Circonvallazione 1
Telephone: 045 6138492

ULSS 9
Bussolengo Emergency Department
via Ospedale
Telephone: 045 6712213

ULSS 9
Legnago Emergency Department
Via Gianella 1
Telephone: 0442 622419

ULSS 9
Villafranca Emergency Department
Via Ospedale 5
Telephone: 045 6338175



HOW TO BOOK APPOINTMENTS AND TESTS

WHAT IS IT?

The National Health Service (SSN) ensures the health of all citizens through access to services based on health needs. To access the services of the SSN you must book an appointment with the referral of your doctor.



Exceptions are urgent cases and emergency services (118, emergency departments Pronto Soccorso, formerly Guardia Medica), as healthcare provision is always guaranteed, 24 hours a day, all year round.

WHO ARE THEY FOR

All citizens who need to book an appointment or a test with the National Health Service (SSN) and have a referral from their doctor.



HOW TO ACCESS

Most services are booked by contacting the Centralised Booking Centre (CUP). Bookings can be made in person at CUP desks, by calling the dedicated number provided by each ULSS, or through the website of the ULSS where you want to use the service.



At the time of booking it is necessary to **provide the patient's details** and to have the doctor's referral to hand.

It is also possible to book through some pharmacies that have a specific agreement. Some services, on the other hand, must be booked **directly with the unit** where the test or appointment is to take place.



To cancel, always contact the CUP or any number specifically provided for cancellation.

The cancellation must be made **at least 2 working days before the date of the appointment** in order not to have to pay the entire service, even if exempt.



WAITING TIME

INSTANT booking
Waiting times VARIES



COST

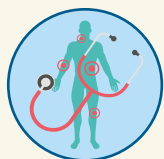
Free
Co-payment tickets to be paid **before** the appointment

NO

INFO

<http://www.salute.gov.it/portale/home.html>





BOOKING APPOINTMENTS AND TESTS Centralised Booking Centre (CUP)

CONTACTS AND INFORMATION

ULSS 1

For all the ULSS 1 Dolomiti:

800 890500 (from a landline)

For the Belluno district:

0437 943890 (from a mobile)

For the Feltre district:

0439 83001 (from a mobile)

ULSS 2

848 865400 (from a landline)

0438 659004 (from a mobile)

ULSS 3

For the Veneziano district:

041 8897908

For the Mirano - Dolo district:

041 5103520

For the Chioggia district:

848 800 997

ULSS 4

0421 227100

ULSS 5

800 061644 (from a landline)

0425 362000 (from a mobile)

ULSS 6

For the districts of Padova Bacchiglione,

Padova Terme Colli and Padova Piovese:

840 000 664 (from a landline);

049 8239511 (from a mobile)

For the Alta Padovana district:

049 8285309

For the Padova Sud district:

800 437040 (from a landline);

0429 714410 (from a mobile)

ULSS 7

For district 1:

800 038 990 (from a landline);

0424 884050 (from a mobile)

For district 2:

0445 633633 (from a landline)

ULSS 8**For the Est (east) district:**

800 403960

For the Ovest (west) district:

800 212525

ULSS 9**For the Verona city and Est Veronese district:**

045 4646464

For the Pianura Veronese district:

848 868686 (from a landline);

0442 606973 (from a mobile)

For the Ovest Veronese district:

045 6338181

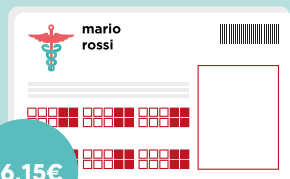


EXEMPTION FROM PAYMENT OF THE CO-PAYMENT TICKET

for illness or for socio-economic reasons

WHAT IS IT?

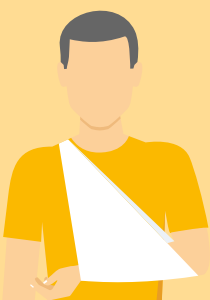
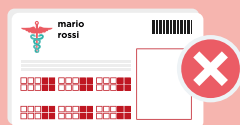
People registered with the National Health service (SSN) who are not exempt pay a contribution to healthcare (called a **ticket**) with a maximum amount of - €36.15 for each form **filled in by the GP**.



For some conditions related to **illness, age, income or unemployment**, special **exemption** provisions are required by law.

WHO ARE THEY FOR

Those who have an **illness** (limited to medications and specialised services related to the illness) or **socio-economic issues** have the right to **total exemption from payment of the ticket**: code 7R2 - exemption for those on low incomes or of certain ages (children 0-6 years and over 65s); code 7R3 - exemption for unemployment; code 7R4 - exemption for social allowance; code 7R5 - exemption for minimum pension.



HOW TO ACCESS

The **exemption for illness** is obtained when you have a chronic and disabling illness after it has been certified following a specialist visit.



Those who are entitled to a certificate of **exemption for socio-economic reasons** (codes **7R2, 7R4, 7R5**), can download the certificate and print it directly by connecting to the Veneto Region Healthcare Portal.

Those entitled to an exemption certificate for **unemployment (code 7R3)** can apply to one of the district administrative offices of their local ULSS with a self-declaration (autocertificazione) in which they declare:



Registration with a public employment office



Having previously worked



Not to exceed the income limits for the exemption requested



WAITING TIME
None

NO



COST
Free

NO

INFO

<https://salute.regione.veneto.it/servizi/esenzioni>





CO-PAYMENT TICKETS AND EXEMPTIONS

for pharmaceutical care

WHAT IS IT?

The National Health Service (SSN) requires a **prescription charge of €2.00 per pack** and up to a maximum of €4.00 for each prescription. In the case of medications with the same active ingredient but with different prices (also called "equivalent drugs" or "generic drugs"), the SSN provides the least expensive medicine free of charge.



If a patient requests the most expensive medicine instead of the corresponding "generic" drug, he will have to pay the difference between the price of the requested medicine and the redemption price of the "generic" one.

WHO ARE THEY FOR

THOSE WHO DO NOT PAY THE FIXED FEE OF €2.00 PER PACK:



Deaf and blind people



Those harmed by mandatory vaccinations, transfusions and administration of blood products



Some types of patients taking opiate analgesics for treating pain



**Registered
100% disabled**



**Disabled persons
under 18 with child
disability allowance**



**Individuals who are
classified as first-
category disabled
from service**



**Those severely
disabled by
occupational
injuries**



**Individuals who have
exemption for rare
diseases**



**Individuals who have
exemption for chronic
and disabling diseases**



**Social security
claimants exempt for
low income (IRPEF)**

HOW TO ACCESS

Those who belong to one of the categories described above are automatically exempted from payment if the general practitioner reports the exemption on the prescription.



**WAITING
TIME**
None

NO



COST
Free

NO

INFO

http://www.regione.veneto.it/web/rete-degli-urp-del-veneto/ticket-sanitari#ass_farmaceutica





CO-PAYMENT TICKETS AND EXEMPTIONS

from prescription charges

WHAT IS IT?

In addition to the ticket related to the service provided, social security claimants seen on the SSN also pay a fixed fee, called "**prescription charge (quota ricetta)**", of:

€10.00 (for each treatment form) if you are part of a family with total gross income - calculated from the previous year - that is greater than or equal to €29,000.00 euros (or for persons not registered in the regional registry but resident in the Veneto region)



10€



5€

€5.00 (for each treatment form) if you are part of a family with total gross income - calculated from the previous year - under €29,000.00, if registered in the regional registry and resident in the Veneto region

WHO ARE THEY FOR

People who have an exemption **for illness** (limited to drugs and specialised services related to the same illness) **or for socio-economic reasons** (exemption codes **7R2, 7R3, 7R4 and 7R5**) have **total exemption from the fixed fee of €10.00.**





5€

People who are registered at the regional registry office, are resident in the Veneto region and is part of a family unit that has a total gross income **calculated from the previous year** - of under €29,000.00 (exemption code 7RQ) have the right **to a reduced fee (paying €5.00 for each treatment form)**.

HOW TO ACCESS

Total exemption or the reduction of the fixed fee are applied **only if at the time of payment, the prescription contains the exemption code entered by the doctor who wrote the prescription.**



It is not enough to be in possession of the certificate: it is **necessary** that your doctor has written the exemption code on the prescription.



WAITING TIME
None

NO



COST
Free

NO

INFO

<https://salute.regione.veneto.it/servizi/esenzioni>

For addresses and contact information of the district administrative offices, go to **PAGE 12**





ADVICE ON CONTRACEPTION

WHAT IS IT?

The purpose of contraception is to **plan, control or prevent pregnancy**.

There are several contraceptive methods: some are used **before sexual intercourse** (the pill, contraceptive injections); others are used **during sexual intercourse** (condom, diaphragm, spermicides). There are also **natural methods** - (**baseline temperature method, Billings method**).

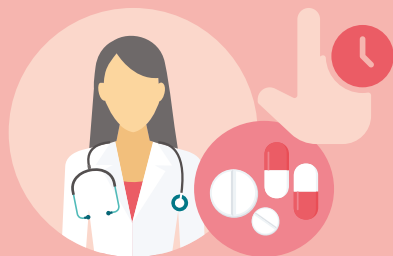


Emergency contraception on the other hand, is an **occasional method** to be used after unprotected or insufficiently protected intercourse. It should not be understood to be a replacement for a regular contraception method and, precisely because of its emergency nature, it is not a pill that can be taken after all sexual intercourse.

WHO ARE THEY FOR

Women or couples interested in **basic advice and monitoring** on the use of contraceptive methods.





At some family planning clinics it is also possible to receive advice for **emergency contraception**.

HOW TO ACCESS

Contact the nearest **family planning clinic (consultorio familiare)** and book an appointment.



Access is **open to all-** and is **free**; a **doctor's referral is not necessary**.



WAITING TIME
By appointment



COST
Free

NO

INFO

<http://www.salute.gov.it/portale/donna>





FAMILY PLANNING CLINICS

For advice on contraception and initial obstetric ultrasound scans

CONTACTS AND INFORMATION

ULSS 1

Belluno site

Via Sala 35

Telephone: 0437 514975

ULSS 1

Longarone site

Piazza IX Ottobre 6

Telephone: 0437 578040

ULSS 1

Agordo site

Via Dozza 1

Telephone: 0437 645267

ULSS 1

Feltre site

Viale Marconi 7

Telephone: 0439 883170

ULSS 1

Pieve di Cadore site

Via Giosuè Carducci 30

Telephone: 0435 341534

ULSS 1

Auronzo di Cadore site

Via Ospitale 16

Telephone: 0435 341534

ULSS 1

Cortina d'Ampezzo site

Via Cesare Battisti 80

Telephone: 0435 341534

ULSS 1

Santo Stefano di Cadore site

Via Dante Alighieri 31

Telephone: 0435 341534

ULSS 2

Villorba site

Via Silvio Pellico 16

Telephone: 0422 913820

ULSS 2

Quinto di Treviso site

Via Alessandro Manzoni 3

Telephone: 0422 913820

ULSS 2

Oderzo site

Via Manin 46

Telephone: 0422 715667

ULSS 2

Motta di Livenza site

Piazzale Madonna 4

Telephone: 0422 715667

ULSS 2

Treviso site

Via Montello 4

Telephone: 0422 323651

ULSS 2

Mogliano Veneto site

Via XXIV Maggio 33

Telephone: 0422 631305

ULSS 2

Preganziol site

Via Palladio 36

Telephone: 0422 631305

ULSS 2

Roncade site

Via San Rocco 8

Telephone: 0422 631305

ULSS 2

Vittorio Veneto site

Piazza Foro Boario

Telephone: 0438 665940

ULSS 2

Pieve di Soligo site

Via L. Lubin 16

Telephone: 0438 664468

ULSS 2**Conegliano site**

Via L. Galvani 4

Telephone: 0438 662910

ULSS 2**Valdobbiadene site**

Via Roma 38

Telephone: 0423 977270

ULSS 2**Montebelluna site**

Via Ospedale 54

Telephone: 0423 614977

ULSS 2**Giavera del Montello site**

Via del Bolè 21

Telephone: 0422 728925

ULSS 2**Castelfranco Veneto site**

Via dei Carpani 16/Z

Telephone: 0423 732733

ULSS 2**Asolo site**

Via Forestuzzo 41

Telephone: 0423 526421

ULSS 3**Sottomarina site**

Via Amerigo Vespucci

Telephone: 041 5573319

ULSS 3**Cavarzere site**

Via N. Sauro

Telephone: 0426 316522

ULSS 3**Camponogara site**

Piazzetta Unità d'Italia 5

Telephone: 041 463733

ULSS 3**Mira site**

Via Nazionale 48

Telephone: 041 424182

ULSS 3**Strà site**

Via Roma 6

Telephone: 049 9802245

ULSS 3**Mirano site**

Via Miranese 16

Telephone: 041 5795451

ULSS 3**Martellago site**

Via Trento 86

Telephone: 041 5401142

ULSS 3**Noale site**

Piazzale della Bastia 3

Telephone: 041 5896731

ULSS 3**Martellago site**

Via Trento 83

Telephone: 041 5401142

ULSS 3**Spinea site**

Via Murano 17

Telephone: 041 9654000

ULSS 3**Venezia site**

Dorsoduro 1454

Telephone: 041 5294054

ULSS 3**Venezia Lido site**

Piazzale Raimondo Rava 3

Telephone: 041 5295327

ULSS 3**Favaro Veneto site**

Via della Soia 20
Telephone: 041 8896870

ULSS 3**Mestre site**

Via Felisati 109
Telephone: 041 2608202

ULSS 3**Chirignago site**

Via Cavanis 42/A
Telephone: 041 2608298

ULSS 3**Marghera site**

Via Tommaseo 7
Telephone: 041 2608303

ULSS 3**Marcon site**

Viale San Marco 76
Telephone: 041 5957117

ULSS 3**Quarto d'Altino site**

Via Tagliamento 5
Telephone: 0422 824957

ULSS 4**San Donà di Piave site**

Via Verdi 1
Telephone: 0421 227830

ULSS 4**Portogruaro site**

Via Zappetti 23
Telephone: 0421 396959

ULSS 4**Jesolo site**

Via Levantina 104
Telephone: 0421 388920

ULSS 4**San Stino di Livenza site**

Via Papa Giovanni XXIII
Telephone: 0421 315203

ULSS 4**Caorle site**

Via Riva Bragozzi 138
Telephone: 0421 219826

ULSS 4**Cavallino-Treporti site**

Via Concordia 29
Telephone: 041 5300880

ULSS 5**Rovigo site**

Viale Tre Martiri 89
Telephone: 0425 393752

ULSS 5**Badia Polesine site**

Riviera Miani 66
Telephone: 0425 598204

ULSS 5**Castelmassa site**

Via Fattori 4
Telephone: 0425 846227

ULSS 5**Occhiobello site**

Via I Maggio 1
Telephone: 0425 768214

ULSS 5**Adria site**

Via Baldini 23
Telephone: 0426 940634

ULSS 5**Porto Viro site**

Via Mazzini 83
Telephone: 0426 324317

ULSS 5**Porto Tolle site**

Via Matteotti 194

Telephone: 0426 82551

ULSS 6**Padova site**

Via Temanza

Telephone: 049 8214955

ULSS 6**Padova site**

Via Dei Colli 4

Telephone: 049 8217690

ULSS 6**Padova site**

Via Dal Piaz 1

Telephone: 049 8217051

ULSS 6**Padova site**

Via Dei Colli 4

Telephone: 049 8214096

ULSS 6**Camposampiero site**

Via Cao del Mondo 1

Telephone: 049 9822010

ULSS 6**Cittadella site**

Via N. Copernico 2/A

Telephone: 049 9822010

ULSS 6**Piazzola Sul Brenta site**

Via dei Contarini 47

Telephone: 049 9822010

ULSS 6**Vigonza site**

Via Germania 12/14

Telephone: 049 9822010

ULSS 6**Conselve site**

Via Vittorio Emanuele 22

Telephone: 049 9598165

ULSS 6**Este site**

Via Settabile 39

Telephone: 0429 618309

ULSS 6**Monselice site**

Via G. Marconi 19

Telephone: 0429 788234

ULSS 6**Montagnana site**

Via Ospedale 3

Telephone: 0429 808679

ULSS 7**Bassano del Grappa site**

Via Cereria 14/B

Telephone: 0424 885421

ULSS 7**Marostica site**

Via Panica 17

Telephone: 0424 885421

ULSS 7**Romano d'Ezzelino site**

Via G. Giardino 2

Telephone: 0424 885421

ULSS 7**Asiago site**

Via Monte Sisemol 2

Telephone: 0424 604445

ULSS 7**Thiene site**

Via Boldrini 1

Telephone: 0445 388930

ULSS 7**Schio site**

Via S. Camillo De Lellis
Telephone: 0445 509510

ULSS 7**Arsiero site**

Via Cartari 1
Telephone: 0445 659129

ULSS 7**Piovene Rocchette site**

Piazzale Vittoria 70
Telephone: 0445 659129

ULSS 8**Vicenza site**

Contrà Santi Apostoli 21
Telephone: 0444 752004

ULSS 8**Costabissara site**

Via Roma, 1
Telephone: 0444 290311

ULSS 8**Longare site**

Via Marconi 24
Telephone: 0444 956911

ULSS 8**Noventa Vicentina site**

Via Capo di Sopra 3
Telephone: 0444 755649

ULSS 8**Sandriago site**

Piazza Zanella 9
Telephone: 0444 756462

ULSS 8**Montebelluna Maggiore site**

Via Giuriolo 11
Telephone: 0444 703540

ULSS 8**Valdagno site**

Via Galileo Galilei 3
Telephone: 0445 423138

ULSS 8**Arzignano site**

Via J.F. Kennedy 2
Telephone: 0444 475630

ULSS 8**Lonigo site**

Via Sisana 1
Telephone: 0444 431325

ULSS 9**Verona site**

Via Poloni 1
Telephone: 045 596384

ULSS 9**Verona site**

Via del Capitol 22
Telephone 045 8787797

ULSS 9**Verona site**

Via Volturmo 20
Telephone 045 501583

ULSS 9**Verona site**

Via Siracusa 4/D
Telephone 045 576059

ULSS 9**Tregnago site**

Via Massalongo 24
Telephone 045 7808450

ULSS 9**San Bonifacio site**

Via Sorte 15
Telephone 045 6138515

ULSS 9**Cologna Veneta site**

Via Rinascimento 20
Telephone 0442 425101

ULSS 9**San Giovanni Lupatoto site**

Via Belluno 1
Telephone 045 8299858

ULSS 9**Bovolone site**

Via Fleming 1
Telephone: 045 6999652

ULSS 9**Nogara site**

Via Raffa 21
Telephone: 0442 537831

ULSS 9**Legnago site**

Via Gianella 1
Telephone: 0442 622380

ULSS 9**Bussolengo district**

Via C. A. Dalla Chiesa
Telephone: 045 6712851



SCREENING AND PREVENTION

WHAT IS IT?

Screening is designed to promote early diagnosis to reduce mortality and increase the chances of treatment and healing. It is aimed at all people within the **age range** in which the **risk of getting ill** is the highest



Veneto Regional Government provides three specific and corresponding screening programmes to promote prevention and early diagnosis of tumours at the neck of the womb (uterine cervix), in the breasts and the colon-rectum, available at all ULSS.

WHO ARE THEY FOR

25-64



Cervical cancer screening is aimed at **all women** living in Veneto aged **between 25 and 64**.

50-74



Breast cancer screening is aimed at **all women** who live in Veneto aged from 50 to 74.

50-59



Colorectal cancer screening is aimed at **all people** living in Veneto aged **between 50 and 59**.

HOW TO ACCESS

The letter of invitation to come for a test is sent **directly to the home address** of people in the age groups affected and who are registered with the ULSS.



If the test result is **negative**, the person receives the information from the relevant ULSS.

If, on the other hand, the result is **positive**, the person is contacted by the ULSS to carry out further in-depth tests.



WAITING TIME
None

NO



COST
All three screenings are free

INFO

<https://www.regione.veneto.it/web/sanita/screening-oncologic1>





SCREENING AND PREVENTION

CONTACTS AND INFORMATION

ULSS 1

Belluno district

Telephone:

0437 514503 (breast screening)

0437 514506 (cytological and colorectal screening)

ULSS 1

Feltre district - Via Borgo Ruga 30

Telephone:

0439 883805 (breast screening)

0439 883850 (cytological screening)

0439 883852 (colorectal screening)

ULSS 2

Treviso District

Telephone:

0422 323880 (breast screening and colorectal screening)

0422 323838 (cervical screening)

ULSS 2

Asolo district

Telephone (landline):

800 583300 (breast screening)

800 801844 (colorectal screening)

800 011320 (cervical screening)

Telephone (mobile):

0423 614783 (breast screening)

0423 614711 (colorectal screening)

0423 614771 (cervical screening)

ULSS 2

Pieve di Soligo district

Telephone: 0438 663933

ULSS 3

Veneziano district

Central call centre

041 2607120 / 041 2608481

ULSS 3

Chioggia district

Chioggia site

Borgo San Giovanni 1183

Telephone: 041 5572131/5572128

ULSS 3

Mirano - Dolo district

Via XXIX Aprile 2 (Dolo)

Telephone:

041 5133930 (cytological screening)

041 5101095 (mammographic screening)

041 5133938 (colorectal screening)

Cavarzere site

Via Nazario Sauro, 32

Telephone: 0426 316424

ULSS 4**Department of Prevention - cancer screening****San Donà di Piave site**

Via Trento 19

Portogruaro site

Via Zappetti 23

Telephone: 0421 228243

ULSS 5**Department of Prevention**

Viale Tre Martiri 89 (Rovigo)

Telephone: 0425 393763

ULSS 6**Department of Prevention****For the districts of Padova Bacchiglione, Padova Terme Colli and Padova Piovese**

Via Scrovegni 12 (Padova)

Telephone: 800 859977

For the Alta Padovana district

Via Cao del Mondo 1 (Camposampiero)

Telephone: 049 9822161

For the Padova Sud district

Via Francesconi 2 (Este)

Telephone:

0429 618573

0429 618557

0429 618135

ULSS 7**Cancer Screening Centre**

Via Panica 17 (Marostica)

Telephone:

0424 888361

0424 888366

0424 888367

ULSS 9**Verona site**

Piazzale Lambranzi 1 (Marzana)

Telephone: 800 126850

Legnago site

Via Giannella 1

Telephone: 0442 624162

Bussolengo site

Via Ospedale 28

Telephone: 045 6712016

ULSS 8**Est district**

Via IV Novembre 46 Vicenza

Telephone: 800 301626

Ovest district

Via Ca' Rotte 9 (Montecchio Maggiore)

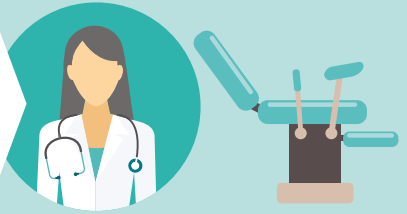
Telephone: 800 059110



GYNAECOLOGICAL EXAMINATION

WHAT IS IT?

A **gynaecological examination** begins with **consultation** to give the doctor **important information on the patient's general state of health**, her personal clinical history and her **lifestyle**. The doctor then proceeds with the examination, which involves **examination of the external genitalia** and the **vagina**.



Depending on the doctor's assessment, the following may be immediately performed:

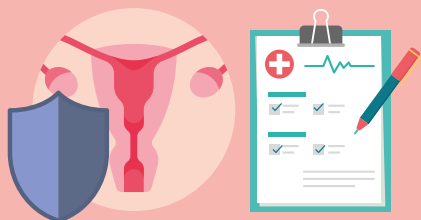
- A **PAP (smear) test**, to discover any problems of the uterine tissue and early-stage tumours;
- An **HPV test**, to identify any papilloma virus infections;
- **Pelvic ultrasound** to check for cysts, fibroids, pelvic inflammatory disease.

At this point the doctor may **make a diagnosis** or, if he has detected problems, prescribe further examinations and tests.

WHO ARE THEY FOR

Regular checks are recommended starting from puberty and/or from the beginning of sexual activity.

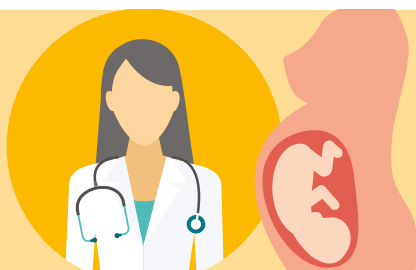




It is a **preventive measure** to prevent **diseases**, disorders and problems such as **pelvic pain, vaginal burning, pain during intercourse, vaginal discharge, early contractions** or to **diagnose** them as early as possible.

HOW TO ACCESS

A gynaecological examination can be done at the **family planning clinic**, even **without a referral**, and is **free of charge**.



There are specialist doctors who also carry out check-ups during **pregnancy** and gynaecological consultations in the period following the **birth**. For more information, you can also contact an **Obstetrics and Gynaecology** unit.



WAITING TIME

By appointment



COST

A gynaecological examination is free at **Family Planning Clinics**

INFO

<http://www.salute.gov.it/portale/donna/homeDonna.jsp>

For addresses and contact information, go to - page 44





OBSTETRICS AND GYNAECOLOGY UNITS

CONTACTS AND INFORMATION

ULSS 1

Belluno district

Viale Europa 22

Telephone: 0437 516363

ULSS 1

Feltre district

Via Bagnols sur Cèze 3

Telephone: 0439 883447

ULSS 2

Treviso Hospital

Piazzale Ospedale 1

Telephone: 0422 322352

ULSS 2

Montebelluna Hospital

Via Togliatti 1

Telephone: 0423 611645

ULSS 2

Conegliano Hospital

Via Brigata Bisagno 4

Telephone: 0438 663290

ULSS 2

Oderzo Hospital

Via Luzzatti 45

Telephone: 0422 715580

ULSS 2

Castelfranco Veneto Hospital

Via dei Carpani 16/Z

Telephone: 0423 732655
0423 732640

ULSS 2

Vittorio Veneto Hospital

Via Forlanini 71

Telephone: 0438 665235

ULSS 3

Venezia Hospital

Calle Seconda de la Fava
6777

Telephone: 041 5294459

ULSS 3

Mestre Hospital

Via Paccagnella 11

Telephone: 041 9657431
041 9657428

ULSS 3

Mirano Hospital

Via Don Giacobbe Sartor 4

Telephone: 041 5794701

ULSS 3

Dolo Hospital

Via XXIX Aprile 2

Telephone: 041 5133389

ULSS 3

Chioggia Hospital

Strada Madonna Marina 500

Telephone: 041 5534372

ULSS 4

Portogruaro Hospital

Via Piemonte 1

Telephone: 0421 764338

ULSS 4

San Donà di Piave Hospital

Via Nazario Sauro 25

Telephone: 0421 227390

ULSS 5**Rovigo Hospital**

Viale Tre Martiri 140
Office: 0425 394326

ULSS 5**Adria Hospital**

Piazza degli Etruschi 9
Telephone:
0426 940367-358

ULSS 6**Cittadella Hospital**

Via casa di ricovero 40
Telephone: 049 9424731

ULSS 6**Piove di Sacco Hospital**

Via San Rocco 8
Telephone: 049 9718158

ULSS 6**Camposampiero Hospital**

Via Pietro Cosma 1
Telephone: 049 9324601

ULSS 6**Ospedali Riuniti Padova Sud**

Via Albere 30 (Monselice -
Località Schiavonia)
Telephone: 0429 715731

ULSS 7**Santorso Hospital**

Via Garziere 42
Telephone: 0445 571743

ULSS 7**Asiago Hospital**

Via Martiri di Granezza 42
Telephone: 0424 604260

ULSS 7**Bassano del Grappa Hospital**

Via dei Lotti 40
Telephone: 0424 888502

ULSS 8**Vicenza Hospital**

Viale Rodolfi 37
Telephone: 0444 752661

ULSS 8**Arzignano Hospital**

Via del Parco 1
Telephone: 0444 479247

ULSS 8**Valdagno Hospital**

Via Galileo Galilei, 1
Telephone: 0445 484701

ULSS 9**San Bonifacio Hospital**

Via Circonvallazione 1
Telephone: 045 6138981

ULSS 9**Legnago Hospital**

Via Gianella 1
Telephone: 0442 622248

ULSS 9**Villafranca Hospital**

Via Ospedale 2
Telephone: 045 6338756



INITIAL OBSTETRIC ULTRASOUND SCANS

WHAT IS IT?

Initial obstetric ultrasounds are so called because, in pregnancies without complications, **basic ultrasound scans** alone are sufficient to monitor **the progress of the entire pregnancy**.



The **first-trimester** ultrasound scan is used to confirm pregnancy, determine the **data of conception**, determine if it is **one or more fetuses** (whether you are pregnant with one or multiple babies).

After the first scan it is important to **arrange the second- and third-trimester scans**, which are useful to check the baby's organs and its growth.

Second-stage obstetric ultrasounds, on the other hand, are necessary in pregnancies with complications (maternal illnesses, suspected malformations in the foetus, placenta abnormalities). They must only be done at the request of the doctor.

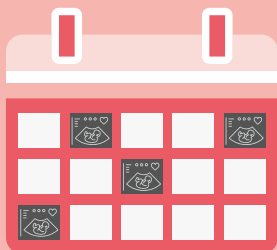
2
LEVEL



WHO ARE THEY FOR

Obstetric **ultrasound scans** must be performed on future mothers by following a **specific schedule**:

- The **first-trimester** scan by the 12th week
- The **second-trimester** scan between the 20th and the 23rd week
- The **third-trimester** scan between the 32nd and the 34th week



HOW TO ACCESS

For other obstetric ultrasound scans, referral forms (with any exemption codes) must be completed by the **GP** or the **Gynaecologist** and then booked via the Centralised Booking Centre (CUP).



CENTRALISED BOOKING CENTRE (CUP) DESK



For more information contact the **Obstetrics and Gynaecology unit**, or alternatively the **family planning clinic**.



WAITING LISTS

By appointment



COST

For obstetric ultrasounds **payment of the ticket is required** (except for exemptions)

INFO

<http://www.salute.gov.it/portale/donna/homeDonna.jsp>

For addresses and contact information, go to **PAGE 44** and for Obstetrics and Gynaecology units, go to **PAGE 56**

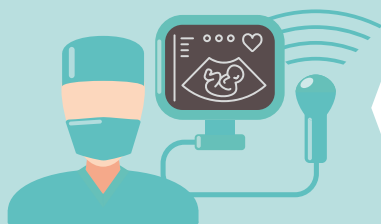




PREGNANCY: FROM CONCEPTION TO BIRTH (PERCORSO NASCITA)

WHAT IS IT?

The **Percorso Nascita** is a journey that starts from the period before conception until the day of delivery –accompanying the mother-to-be and the baby through to the day of the birth as comfortably as possible.



The couple is offered **specialised guidance, care during pregnancy**, diagnostic and treatment pathways for **pregnancies with complications, antenatal classes and help with breastfeeding**.



The **Percorso Nascita** is easily accessible and designed to allow future parents to experience the pregnancy in a welcoming and supportive atmosphere.

All mothers who request it are offered the possibility of giving **birth anonymously** and **entrusting the baby** safely into the care of the hospital where the birth takes place.



WHO ARE THEY FOR

The Percorso Nascita is aimed at all future parents focusing particularly on the mother and child.



CLINIC



HOW TO ACCESS

It is necessary to contact the **Obstetrics and Gynaecology** Unit, or, for further information, the **family planning clinic**.

WAITING TIME

Depending on the Percorso Nascita service chosen



COST

For some of the services within the Percorso Nascita, payment of the co-payment ticket is required (if you are not exempt)



INFO

<http://www.salute.gov.it/portale/donna/homeDonna.jsp>

For addresses and contact information, go to **PAGE 44**

and for Obstetrics and Gynaecology units, go to **PAGE 56**





FOR NEWBORNS

- Registration with the National Health Service
- Issue of the health card
- Being assigned a primary care paediatrician

WHAT IS IT?

Registering a newborn with the National Health Service (SSN), and receiving the health card is for the child to access health services in Italy and to assign a **primary care paediatrician**.

The primary care paediatrician, or **family paediatrician** takes care of babies and children - from 0 to 14 years.



The paediatrician provides:



Appointments at the doctor's surgery and home visits



Medication



Removal of sutures and pharyngeal swabs



Prescription medications



Certificates for readmission to school



Referrals for specialist appointments



Clinical analysis (blood tests)



Diagnostic procedures (ultrasound scans and radiological tests)



The choice of a paediatrician is mandatory for all children from 0 to 6 years, whereas it is optional from 6 to 14 years (at these ages you can also choose a general practitioner). There may be charges for some services and some certificates.



WHO ARE THEY FOR

Parents of newborn children who want to register their child with the National Health Service (SSN) to get the health card and the choice of paediatrician.

HOW TO ACCESS

Parents can contact the **district administrative offices** with a valid identity document, the residence certificate, the birth certificate, the child's tax code.



WAITING TIME
None

NO



COST
Free

NO

INFO

<https://salute.regione.veneto.it/servizi/cerca-medici-e-pediatri>

For addresses and contact information of the district administrative offices, go to **PAGE 12**





INFECTIOUS DISEASES AND VACCINATIONS

WHAT IS IT?

The Public Health and Hygiene Service (SISP), which is within every ULSS of the Veneto region, deals with **vaccinations** and **monitoring** of the progression of **infectious diseases**. Some infectious diseases can be prevented and vaccines are one of the most effective and safest tools.



The **main preventable diseases** for which **vaccination is offered for free** according to the current National Vaccination Prevention Plan are:



polio



diphtheria



whooping cough



tetanus



viral hepatitis A and B



influenzae meningitis and haemophilus influenzae



measles, chickenpox and rubella



rotavirus infections



mumps



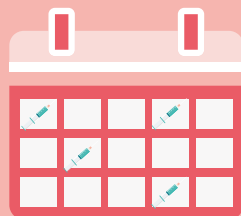
herpes zoster (shingles)



flu

WHO ARE THEY FOR

Adults and children according to the **National Vaccination Prevention Plan** which provides all regional authorities with the vaccination schedule so that the right to vaccination prevention can be guaranteed as standard.



HOW TO ACCESS

Please contact the individual **vaccination centres** of Public Health and Hygiene and Service (SISP) available throughout the area covered by your local ULSS.



For some specially requested vaccines and for vaccines against particular diseases when travelling to countries at risk, it may be necessary to book through the Centralised Booking Centre (CUP).



WAITING TIME
None

NO



COST
Mandatory vaccinations are free

INFO

<https://www.vaccinarsinveneto.org/info-utili/ambulatori-vaccinali>





VACCINATION CENTRES

Infectious diseases and vaccinations

CONTACTS AND INFORMATION

ULSS 1

Belluno site

Viale Europa 22
Telephone: 0437 514513

ULSS 1

Alpago site

Piazza Papa Luciani 4
Telephone: 0437 454031

ULSS 1

Longarone site

Piazza 9 October 1963 2
Telephone: 0437 770245

ULSS 1

Val di Zoldo site

Via Roma 33/H
Telephone: 0437 770245

ULSS 1

Pieve di Cadore site

Via degli Alpini 39
Telephone: 0435 341444

ULSS 1

Auronzo site

Via Ospitale 16
Telephone: 0435 402599

ULSS 1

Cortina site

Via C. Battisti 80
Telephone: 0436 863724

ULSS 1

Santo Stefano site

Via Dante 31
Telephone: 0435 62438

ULSS 1

Feltre site

Via Bagnols sur Céze 3
Telephone: 0439 883417

ULSS 1

Feltre site

Via Borgo Ruga 30
Telephone: 0439 883835

ULSS 1

Fener site

Via Kennedy
Telephone: 0439 883417

ULSS 1

Fonzaso site

Piazza Nogarè Bilesimo 6
Telephone: 0439 883417

ULSS 1

Mel site

Via Roma 17
Telephone: 0437 541150

ULSS 1

Santa Giustina site

Piazza 1° Novembre 17
Telephone: 0437 882251

ULSS 1

Sedico site

Via Giardini 19
Telephone: 0439 883902

ULSS 1

Agordo site

Via 21 Ottobre 1866 2
Telephone: 0437 645236

ULSS 1

Canale site

Via Roma, 20
Telephone: 0437 645236

ULSS 1

Caprile site

Corso Veneto 20
Telephone: 0437 645236

ULSS 2
Castelfranco Veneto site
Via dei Carpani 16/Z
Telephone: 0423 732744

ULSS 2
Montebelluna site
Via Dante Alighieri 12
Telephone: 0423 614782

ULSS 2
Asolo site
Via Forestuzzo 41
Telephone: 0423 526332

ULSS 2
Valdobbiadene site
Via Roma 38
Telephone: 0423 977243

ULSS 2
Giavera del Montello site
Via del Bolè 21
Telephone: 0422 728916

ULSS 2
Pederobba site
Via Roma 77
Telephone: 0423 694926

ULSS 2
Riese Pio X site
Via Schiavonesca 13
Telephone: 0423 708883

ULSS 2
Conegliano site
Via L.Galvani 4
Telephone: 0438 663924,
0438 663925

ULSS 2
Godega di Sant'Urbano site
Via Nazionale 44
Telephone: 0438 663145

ULSS 2
Pieve di Soligo site
Via Lubin 16
Telephone: 0438 664386

ULSS 2
Vazzola site
Piazza Vittorio Emanuele II 101
Telephone: 0438 662812

ULSS 2
Vittorio Veneto site
Piazza Foro Boario 9
Telephone: 0438 665924,
0438 665928

ULSS 2
Treviso site
Via Castellana 2
Telephone: 0422 323866

ULSS 2
Spresiano site
Via dei Giuseppini 25
Telephone: 0422 323866

ULSS 2
San Biagio di Callalta site
Piazza Walter Tobagi 54
Telephone: 0422 323866

ULSS 2
Roncade site
Via San Rocco 8
Telephone: 0422 323866

ULSS 2
Quinto di Treviso site
Via Alessandro Manzoni 3
Telephone: 0422 323866

ULSS 2
Preganziol site
Via Gramsci 2/A
Telephone: 0422 323866

ULSS 2
Ponzano Veneto site
Via XXV Aprile, 1
Telephone: 0422 323866

ULSS 2
Oderzo site
Via Manin 46
Telephone: 0422 323866

ULSS 2
Motta di Livenza site
Piazzale Madonna 4
Telephone: 0422 323866

ULSS 2**Montebelluna site**

Via Dante Alighieri 12
Telephone: 0423 614782

ULSS 2**Montebelluna site**

Via Dante Alighieri 12
Telephone: 0423 614782

ULSS 2**Asolo site**

Via Forestuzzo 41
Telephone: 0423 526332

ULSS 2**Breda di Piave site**

Via Trento e Trieste 1
Telephone: 0422 323866

ULSS 3**Chioggia site**

Borgo San Giovanni 1183
Telephone: 041 5572122,
041 5572125

ULSS 3**Cavarzere site**

via Nazario Sauro 32
Telephone: 0426 316444

ULSS 3**Venezia site**

Dorsoduro 1454
Telephone: 041 5295857

ULSS 3**Lido site**

Piazzale Ravà 1
Telephone: 041 5295857

ULSS 3**Pellestrina site**

At the site of the former
hospital
Telephone: 041 5295857

ULSS 3**Murano site**

Court Bigaglia 9
Telephone: 041 5295857

ULSS 3**Mestre - Zelarino site**

Piazzale San L. Giustiniani 11/D
Telephone: 041 2608312

ULSS 3**Mestre - Chirignago site**

Via Cavanis 54
Telephone: 041 2608312

ULSS 3**Marghera site**

Via Tommaseo 7
Telephone: 041 2608312

ULSS 3**Favaro Veneto site**

Via della Soia 20
Telephone: 041 2608312

ULSS 3**Marcon site**

Viale San Marco 76
Telephone: 041 2608312

ULSS 3**Quarto d'Altino site**

Via Tagliamento 5
Telephone: 041 2608312

ULSS 3**Dolo site**

Riviera 29 April 2
Telephone: 041 5133505,
041 5133969

ULSS 3**Mirano site**

Via Villafranca 7
Telephone: 041 5795613,
041 5795691

ULSS 3**Martellago site**

Via Trento 83
Telephone: 041 5402944

ULSS 3**Camponogara site**

Piazzetta Unità d'Italia 5
Telephone: 041 463733

ULSS 3**Noale site**

Piazzale della Bastia 3
Telephone: 041 5796744

ULSS 3**Mira site**

Via Nazionale 48

Telephone: 041 424182

ULSS 3**Spinea site**

Via Mirano 17

Telephone: 041 9654000

ULSS 4**San Donà di Piave site**

Via Trento 19

Telephone: 0421 227823

ULSS 4**Portogruaro site**

Via Zappetti 23

Telephone: 0421 396704

ULSS 4**Caorle site**

Riva dei Bragozzi 138

Telephone: 0421 219824

ULSS 4**Eraclea site**

Via Marconi 2

Telephone: 0421 232154

ULSS 4**Jesolo site**

Via Levantina 104

Telephone: 0421 388651

ULSS 4**Santo Stino di Livenza site**

Via Papa Giovanni XXIII

Telephone: 0421 315206

ULSS 4**San Michele al Tagliamento site**

Piazza Galasso 2

Telephone: 0431 525926

ULSS 5**Rovigo site**

For information only

Telephone: 0425 393745

ULSS 5**Trecenta site**

For information only

Telephone: 0425 725845

ULSS 5**Adria site**

Piazza Degli Etruschi 9

Telephone: 0426 940606,
0426 940623**ULSS 5****Porto Tolle site**

Via Matteotti 180

Telephone: 0426 82551

ULSS 5**Porto Viro site**

Via Mazzini 83

Telephone: 0426 324306,
0426 324311**ULSS 5****Taglio del Po' site**

Via Collodi 2

Telephone: 0426 347204,
0426 347211**ULSS 6****Conselve site**

Via Vittorio Emanuele II 22

Telephone: 049 9598154

ULSS 6**Este site**

Via Francesconi 2

Telephone: 0429 618555

ULSS 6**Monselice site**

Via G. Marconi 19

Telephone: 0429 788380

ULSS 6**Montagnana site**

Via Ospedale 16

Telephone: 0429 808652

ULSS 6**Camposampiero site**

Via Cao del Mondo 1

Telephone: 049 9822209

ULSS 6**Carmignano di Brenta site**

Via Ugo Foscolo 3

Telephone: 049 9438425

ULSS 6
Cittadella site
 Via Pilastroni 2
 Telephone: 049 9424413

ULSS 6
Piazzola sul Brenta site
 Via Contarini 49
 Telephone: 049 9697127

ULSS 6
San Martino di Lupari site
 Via Trento 22
 Telephone: 049 9467425

ULSS 6
Trebaseleghe site
 Via Rupolo 1
 Telephone: 049 9319427

ULSS 6
Vigodarzere site
 Via Don Luigi Sturzo 58
 Telephone: 049 8878127

ULSS 6
Vigonza site
 Via Paradisi 2
 Telephone: 049 8090727

ULSS 6
Central Vaccinations (Padova)
 Via Boccaccio 80
 Telephone: 049 8217406

ULSS 6
Noventa Padovana site
 Via Roma 18
 Telephone: 049 8217406

ULSS 6
Padova site
 Via Piovese 74
 Telephone: 049 8217191

ULSS 6
Padova site:
 Via dei Colli 4
 Telephone: 049 8216102

ULSS 6
Cadoneghe site
 Via Gramsci 57
 Telephone: 049 8216102

ULSS 6
Selvazzano Dentro site
 Piazza De' Claricini 1
 Telephone: 049 8217320,
 049 8217333

ULSS 6
Rubano site
 Via Spinelli 1
 Telephone: 049 8216165

ULSS 6
Abano Terme site
 Via Stella 116
 Telephone: 049 8216234

ULSS 6
Albignasego site
 Via D. Schiavon 2
 Telephone: 049 8217290

ULSS 6
Piove di Sacco site
 Via S. Rocco 8
 Telephone: 049 9718029,
 049 9718021

ULSS 7
Thiene site
 Via Boldrini 1
 Telephone: 0445 388976

ULSS 7
Breganze site
 Via Pieve
 Telephone: 0445 388976

ULSS 7
Schio site
 Casa della Salute
 Via De Lellis 1
 Telephone: 0445 598200

ULSS 7
Malo site
 Largo Palladio
 Telephone: 0445 598200

ULSS 7
Arsiero site
 Via Cartari
 Telephone: 0445 598200

ULSS 7**Bassano del Grappa site**

Via Cereria 14/B

Telephone: 0424 885500,
0424 885570**ULSS 7****Asiago site**

Via Sisemol 2

Telephone: 0424 604413

ULSS 7**Carpanè site**

Piazza 4 Novembre

Telephone: 0424 885570

ULSS 7**Marostica site**

Via Panica 17

Telephone: 0424 888215

ULSS 7**Tezze sul Brenta site**

Piazza dei Dogi 1

Telephone: 0424 888215

ULSS 7**Romano d'Ezzelino site**

Via Generale Giardino

Telephone: 0424 839935

ULSS 7**Rosà site**

Via Lepanto

Telephone: 0424 839935

ULSS 7**Conco site**

Via M. Poli

Telephone: 0424 604413

ULSS 7**Lusiana site**

Viale Europa 13

Telephone: 0424 604413

ULSS 7**Enego site**

Via L. Cappellari 59

Telephone: 0424 604413

ULSS 8**Anti-hepatitis B
prophylaxis centre,
Vicenza**

Via IV Novembre 46

Tel: 0444 752218

Monday to Friday

from 12:00pm to 1:00pm

ULSS 8**Centre for Vaccination
and Prophylaxis for
International Travel,
Vicenza**

Via IV Novembre 46

Tel: 0444 752218

Monday to Friday

from 12:00pm to 1:00pm

ULSS 8**Centre for Vaccination
and Prophylaxis for
International Travel,
Arzignano**

Via J.F. Kennedy 2

Telephone: 0444 475684

ULSS 8**Vicenza site**

Via Tomaso Albinoni 7

Telephone: 0444 229524

ULSS 8**Camisano Vicentino site**

Via E. Negrin 90

Telephone: 0444 757537

ULSS 8
Costabissara site
 Via Roma, 1
 Telephone: 0444 290317

ULSS 8
Longare site
 Via Marconi 24
 Telephone: 0444 956915

ULSS 8
Camisano Vicentino site
 Via E. Negrin 90
 Telephone: 0444 757537

ULSS 8
Costabissara site
 Via Roma, 1
 Telephone: 0444 290317

ULSS 8
Longare site
 Via Marconi 24
 Telephone: 0444 956915

ULSS 8
Noventa Vicentina site
 Via Capo di Sopra 3
 Telephone: 0444
 755627/0444 755665

ULSS 8
Sandrigò site
 Piazza Zanella 9
 Telephone: 0444 756485

ULSS 8
Torri di Quartesolo site
 Via Vicenza 15
 Telephone: 0444 757537

ULSS 8
Arzignano site
 Via J.F. Kennedy 2
 Telephone: 0444 475686

ULSS 8
Montecchio Maggiore site
 Via A. Giuriolo 7

ULSS 8
Lonigo site
 Piazza Martiri Libertà 9
 Telephone: 0444 431348

ULSS 8
Valdagno site
 Via Galileo Galilei 3

ULSS 9
Grezzana site
 Piazza Bertani
 Telephone: 045 908144

ULSS 9
Montecchia di Crosara site
 Piazza Umberto I
 Telephone: 045 6540199

ULSS 9
Bovolone site
 Piazza Fleming
 Telephone: 045 6999560

ULSS 9
Isola della Scala site
 Piazzale Kennedy
 Telephone: 045 6648449

ULSS 9
San Giovanni Lupatoto site
 Via Belluno 14
 Telephone: 045 8299839

ULSS 9
Verona site
 Via Bengasi 4
 Telephone: 045 8231368

ULSS 9
Legnago site
 Via Gianella 1
 Telephone: 0442 622642

ULSS 9
Verona site
 Via Campania 1
 Telephone: 045 8157316

ULSS 9
Caprino Veronese site
 Via Cappuccini
 Telephone: 045 6207197

ULSS 9**Bussolengo site**

Via Carlo Alberto Dalla Chiesa
Telephone: 045 6712464

ULSS 9**Zevio site**

Via Chiarenzi 2
Telephone: 045 6068257

ULSS 9**San Bonifacio site**

Via Circonvallazione 1
Telephone: 045 6138427

ULSS 9**Verona site**

Via del Capitel 22
Telephone: 045 8787709

ULSS 9**Negrar site**

Via Francia 5
Telephone: 045 6864214

ULSS 9**Bardolino site**

Via Gardesana dell'Acqua 9
Telephone: 045 6213115

ULSS 9**Malcesine site**

Via Gardesana 57
Telephone: 045 6213115

ULSS 9**Tregnago site**

Via Massalongo 7
Telephone: 045 6138315

ULSS 9**Verona site**

Via Menotti 18/A
Telephone: 045 8349954

ULSS 9**Peschiera del Garda site**

Via Milano 2
Telephone: 045 6213115

ULSS 9**Cerea site**

Via Monte Carega
Telephone: 0442 30500

ULSS 9**San Martino Buon Albergo site**

Via Nazionale, 13
Telephone: 045 8798568

ULSS 9**Villafranca di Verona site**

Via Ospedale 2
Telephone: 045 6338411

ULSS 9**Nogara site**

Via Raffa
Telephone: 0442 537743

ULSS 9**Cologna Veneta site**

Via Rinascimento
Telephone: 0442 425126

ULSS 9**Valeggio Sul Mincio site**

Via Santa Maria Crocefissa di Rosa
Telephone: 045 6338411

ULSS 9**Domegliara site**

Via Stazione 7
Telephone: 045 6864214

ULSS 9**Verona site**

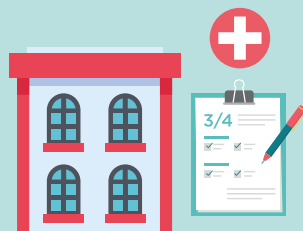
Via Valeggio 39
Telephone: 045 8490990



HYGIENIC LIVING CONDITIONS AND ENVIRONMENTAL HEALTH

WHAT IS IT?

This is a **certificate to verify the health and hygiene status of housing** and also includes an indication of how many people can live in the accommodation, taking into account the number of rooms, the size of the property and the facilities.



The certificate of hygienic living conditions and environmental health is **essential for** those joining family, **to apply for the residency card, or to sign a work contract** with an employer.



WHO ARE THEY FOR

The certificate of hygienic living conditions and environmental health can be requested by **all citizens, whether EU or non-EU citizens.**

HOW TO ACCESS

Go to the **Public Health and Hygiene Service (SISP)** of your local ULSS.



WAITING TIME

You will be told the waiting time when you make the request

YES



COST

Requesting the certificate costs €52.46

YES

INFO

<http://www.camera.it/parlam/leggi/deleghe/98286dl.htm>





PUBLIC HEALTH AND HYGIENE

CONTACTS AND INFORMATION

ULSS 1

Belluno site

Viale Europa 22
Telephone: 0437 516917

ULSS 1

Feltre site

Via Borgo Ruga 30
Telephone: 0439 883835

ULSS 2

Treviso site

Via Castellana 2
Telephone: 0422 323750

ULSS 2

Pieve di Soligo site

Via Lubin 16
Telephone: 0438 664452

ULSS 2

Montebelluna site

Via Dante Alighieri 12
Telephone: 0423 614716

ULSS 3

Chioggia site

Borgo San Giovanni 1183
Telephone: 041 5572131

ULSS 3

Dolo - Mirano site

Via XXIX Aprile 2 (Dolo)
Telephone: 041 5133246

ULSS 3

Public Health and Hygiene Service - Veneziano site

Piazzale S.Lorenzo Giustiniani 11
Telephone: 041 5295857

ULSS 4

San Donà di Piave site

Via Trento 19
Telephone: 0421 227818

ULSS 4

Portogruaro site

Via Zappetti 23
Telephone: 0421 396709

ULSS 5

ULSS Polesana Department of Prevention

Viale Tre Martiri 89 (Rovigo)
Telephone: 0425 3937637

ULSS 6

Padova site (Padova Bacchiglione, Padova Terme Colli and Padova Piovese)

Via Ospedale 22
Telephone: 049 8214239

ULSS 6

Padova site (Alta Padovana district)

Via Cao del Mondo 1 (Camposampiero)
Telephone: 049 9822146

ULSS 6

Padova site (Padova Sud district)

Via Francesconi 2 (Este)
Telephone: 0429 618378

ULSS 7

Bassano site

Via Cereria 15
Telephone: 0424 885500

ULSS 7

Alto Vicentino site

Via Boldrini 1 (Thiene)
Telephone: 0445 389472

ULSS 8

Vicenza site

Via IV Novembre 46
Telephone: 0444 752221

ULSS 8

Arzignano site

Via J.F. Kennedy 2
Telephone: 0444 475680

ULSS 9

Verona site

Via Salvo D'Acquisto, 7
Telephone: 045 8076004

ULSS 9

Legnago site

Via Frattini 48
Telephone: 0442 634201

ULSS 9

Valeggio Sul Mincio site

Via S. M. Crocifissa di Rosa
Telephone: 045 6338698



THE PUBLIC RELATIONS OFFICE (URP)

WHAT IS IT?

The Public Relations Office (URP) was created for the purpose of communicating with all citizens and to be a point of contact between them and the ULSS. It is the first point of reference for any type of information, request or for the filling of complaints related to healthcare services and any suggestions for the improvement of services.



WHO ARE THEY FOR

All citizens who want information of any kind concerning the organisation of the ULSS, information on how to access the services, the opportunity to report inefficiencies or send thank you letters to the trust.

HOW TO ACCESS

It is possible to go in person to the offices that each ULSS provides within the area it covers, or to call, email or fax.



WAITING TIME
None

NO



COST
Free

NO

INFO

<http://www.regione.veneto.it/web/rete-degli-urp-del-veneto/>





THE PUBLIC RELATIONS OFFICE (URP)

CONTACTS AND INFORMATION

ULSS 1

Belluno district

Via Feltre 57

Telephone:

0437 516797/98

Freephone:

800 857039 (only landline)

ULSS 1

Feltre site

Via Bagnols sur Cèze 3

Telephone: 0439 883570

ULSS 2

Treviso site

(Ca 'Foncello)

Piazzale Ospedale, 1

Telephone: 0422 322922

ULSS 2

Treviso site

(Borgo Cavalli)

Borgo Cavalli 42

Telephone: 0422 322922

ULSS 2

Oderzo site

Via Luigi Luzzatti 45

Telephone: 0422 322922

ULSS 2

Castelfranco Veneto site

Via dei Carpani 16/Z

Telephone: 0423 731994

ULSS 2

Montebelluna site

Via Togliatti 1

Telephone: 0423 731994

ULSS 2

Conegliano site

Via Brigata Bisagno 4

Telephone: 800 229761

ULSS 2

Vittorio Veneto site

Via Forlanini 71

Telephone: 800 229761

ULSS 3

Mestre site

Via Don Tosatto 147

Telephone: 041 9656600

ULSS 3

Venezia (Islands and Estuary) site

Via Don Tosatto 147

Telephone: 041 5294588

ULSS 3

Mirano site

Via Mariutto 76

Telephone: 041 5795406

ULSS 3

Dolo site

Riviera 29 April 2

Telephone: 041 5133477

ULSS 3

Chioggia site

Strada Madonna Marina 500

- Telephone: 041 5534531

ULSS 4

San Donà di Piave site

Piazza De Gasperi 5

Telephone: 0421 228057

ULSS 5

Rovigo site

Viale Tre Martiri 140

Telephone: 0425 394812

ULSS 6

Camposampiero site

Via P. Cosma 1

Freephone number: 800

201301

ULSS 6

Cittadella site

Via Pilastroni

Freephone number: 800

201301

ULSS 6

Monselice site

Via Albere 30

Freephone number: 800

201301

ULSS 6

Padova site:

Via Enrico degli Scrovegni 12

Freephone number: 800

201301

ULSS 6

Piove Sacco site

Via San Rocco 8

Freephone number: 800

201301

ULSS 7

Bassano del Grappa site

Via Dei Lotti 40

Telephone: 0424 888556

ULSS 7

Santorso site

Via Garziere 42

Telephone: 0445 572040

ULSS 8

Vicenza site

Viale Rodolfi 37

Telephone: 0444 753535

ULSS 8

Noventa Vicentina site

Via Capo di Sopra 1

Telephone: 0444 755677

ULSS 8

Arzignano site

Via del Parco 1

Telephone: 0444 479580

ULSS 9

Verona site

Via Poloni 1

Telephone: 045 8075656

ULSS 9**Legnago site**

Via C. Gianella 1

Telephone: 0442 622692

ULSS 9**Bussolengo site**

Via Ospedale 28

Telephone: 045 6712666

**ULSS 1****ULSS 2****ULSS 3****ULSS 4****ULSS 5****ULSS 6****ULSS 7****ULSS 8****ULSS 9**

This publication has been produced within the MARI Project – Multicultural Actions Regional Immigration. FAMI 2014-2020 - OS 2 - ON 2 - O2 - lett. e) 2016/2018 annuity - PROG-1287 - CUP H19D17000580007, promoted by the Veneto Regional Government Department for Migration Flows and Veneto Lavoro as project partner.

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All the information in this guide is taken from the institutional websites of the nine ULSS Companies of the Veneto Region.

